



Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this 21st day of December, 2019 by and between Ring LLC ("Ring") and Roselle Police Department, (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Roselle neighborhoods safer.

- ☐ Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- ☐ The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- ☐ As part of the program, Agency may:
 - o Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - o Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- ☐ Make the Neighbors App available to City residents free of charge.
- ☐ Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- ☐ Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior



consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: January 4, 2019

By:

Name: Melvin Tang

Title: VP

Roselle Poling Department

Date:

1/3/2019

By:

Name:

STEVE HEDDO

Title:

Chief of Police

Staff Meeting

02/26 1000

Ring Webinar

- 1) Ring App - Neighbors - Digital neighborhood watch - Covers entire community.
- 2) Portal - Desk top only - L2 only
- Google Chrome or Fox Fire

Neighbors - 3 types of posts

Anonymous -
most likely
community post

- Person post susp person
- News alert - open source data
Crim reports
- L2 Alerts

todo

Email Anthony - Do they go
back & update data in crime reports
for accuracy

send out localized
Messages. BCO's

can we see how many
in Roselle are
signed up

211 - Neighborhood App
629 - Ring Cameras

Officers & Detectives can do
posts looking for info.

This is public
info & anyone
can see

Neighbors Feed is
where we can
comment.

Admin - Bob Legge
Tanic

- Alert + Request video Sgt, ~~Bob~~, Detective

When sending out video request include
a crime alert so it looks
legitimate not like a spam email

Do not do zones Can be broken down into
zones. Can send him a map
if decide to have broken into
zones. Crimes can be emailed to
the officers + Sgt assigned.

Creating account - User Management

Confirm w/ Adam on emails

• Register all users, admins, etc,
ourselves or Anthony can do it.

• 1) Once a person is signed
up they will receive an
email + that confirm.

• In-app alert: "Hey community
once go live we are happy to
be joining the
neighborhood to
make safety,

Send each
person's email, to
Anthony

From: [REDACTED]
To: ["Tamie Madden" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 9/22/2018 7:32:38 PM
Subject: [REDACTED] commented on Roselle Police Department's photo.



Facebook

[REDACTED] commented
on [Roselle Police Department's](#)
[photo](#).



[View on Facebook](#)

Reply to this email to comment on
this post.

This message was sent to
tmadden@roselle.il.us. If you don't want to
receive these emails from Facebook in the
future, please [unsubscribe](#).
Facebook, Inc., Attention: Community
Support, 1 Facebook Way, Menlo Park, CA
94025

RESOLUTION NO. 2019-2191

**RESOLUTION ACCEPTING A DONATION
OF RING DOORBELLS AND VIDEO SURVEILLANCE EQUIPMENT TO BE DISTRIBUTED BY
THE ROSELLE POLICE DEPARTMENT**

WHEREAS, Ring Incorporated (owned by Amazon Inc.) manufactures a range of home security devices which provide additional security to residences; and

WHEREAS, Ring Incorporated takes an active role with law enforcement nationwide to encourage residential safety at no cost to law enforcement agencies; and

WHEREAS, Ring Incorporated has developed an interactive web page and application called Neighborhoods by Ring, this web page and application are used to share any video formats to provide alerts, information or warnings to other members of Neighborhoods by Ring; and

WHEREAS, Neighborhoods by Ring encourages any product brand of videos to be uploaded onto their web site or application as long as it enhances safety for the participants of Ring Neighbors at no cost to its users; and

WHEREAS, The Roselle Police Department is actively utilizing and is present on the Neighborhood by Ring web site and application; and

WHEREAS, Ring has donated 13 (thirteen) Ring 2 Doorbells, 2 (two) Ring Pro Doorbells, 1 (one) Ring Spot Light Camera with battery, 1 (one) Ring Solar Panel and 1 (one) Ring Chime Pro to the Roselle Police Department from attendance at Ring sponsored conferences and being members of a Neighborhoods by Ring Law Enforcement Member; and

WHEREAS, Ring encourages the Roselle Police Department to gift the aforementioned items as we feel is appropriate, and

NOW, THEREFORE, Be It Resolved by the Mayor and Board of Trustees of the Village of Roselle, DuPage and Cook Counties, Illinois, that the aforementioned items are accepted as a donation by the Village of Roselle for the purpose of distributing them to the residents of Roselle or those who work within the Village of Roselle; and

BE IT FURTHER RESOLVED, by the Mayor and Board of Trustees of the Village of Roselle that the aforementioned items be given away at local events, on Roselle Police Social Media pages, to Roselle Volunteers who excel in their volunteer units, and the remainder as directed by the Village Administrator, the Chief of Police is authorized to distribute these items to person(s) who will directly benefit a resident or a person who works within Roselle.

ADOPTED this 22nd July, 2019

AYES: Domke, Trejo, Berkshire, D

NAYS: None

ABSENT: None

ATTE
Patty

For the best Twitter experience, please use Microsoft Edge or install the Twitter app from Microsoft Store.

Home Moments

Roselle IL Police

@PoliceRoselle

Follow

We are excited to announce that the Roselle Police Department has joined Neighbors by Ring! You can join this free digital neighborhood watch by texting rosellepd to 555888 from your smartphone. Let's work together to make Roselle the safest community possible.



Roselle Police Department
has joined Neighbors by Ring!



Neighbors by Ring is the new Neighborhood Watch that lets residents take an active role in their community's safety by joining the **Roselle Police Department** on the Neighbors App by joining [downloading, downloading or text rosellepd to 555888](#) to download the **FREE** app today!



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Roselle IL Police

@PoliceRoselle

Roselle Police Department is a full service law enforcement agency and is dedicated to providing the community with the best police services available.

📍 Roselle, IL

📧 roselle@roselle.il.us

📅 Joined October 2016

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Home Moments

Roselle IL Police

Roselle IL Police
@PoliceRoselle

Follow

COMMUNITY ALERT -

RPD is looking for help with the investigation of a burglary.

On 06/24, between 2am and 3 am a business near Lake & Springfield was burglarized.

Check your video security systems for video footage that might assist us. Email us at whartman@roselle.il.us.



11:41 AM - 27 Jun 2019

12

Have an account? Log in

Follow

25K Tweets

Field of Dreams

Men and White Sox will play on the Field of Dreams next season

@thaimadondayLOL

6,038 Tweets

Dabo

5,413 Tweets

@ThursdayThoughts

56,535 Tweets

Todoroki

3,22K Tweets

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100%

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Home Moments

Roselle IL Police
@PoliceRoselle

Roselle IL Police
@PoliceRoselle

Follow

Thanks to the upstanding resident for sending us the video of a hit and run that was captured on their video security. We encourage our residents to register their video security systems with C.A.R.E.S. For details on C.A.R.E.S. or to register go to roselle.il.us



9:58 AM - 18 Jan 2019



03/14, meets Thursdays, 6:30-9:30 PM. CPA helps understand police operations. Topics cover community policing, traffic, criminal law, and much more. Go to roselle.il.us for applications.



Have an account? Log in

Follow

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)

To: ["Ring Team" <neighbors.iacp@ring.com>](mailto:neighbors.iacp@ring.com)

Date: 11/6/2018 3:39:42 PM

Subject: RE: Get Your 5 Free Ring Devices

I would like to set up a time to get more information from you on the Neighborhood Portal. I can be reached at 630 671-4067.

Thanks,

Tamie Madden

Roselle Police Department

From: Ring Team <neighbors.iacp@ring.com>

Sent: Tuesday, November 6, 2018 12:48 PM

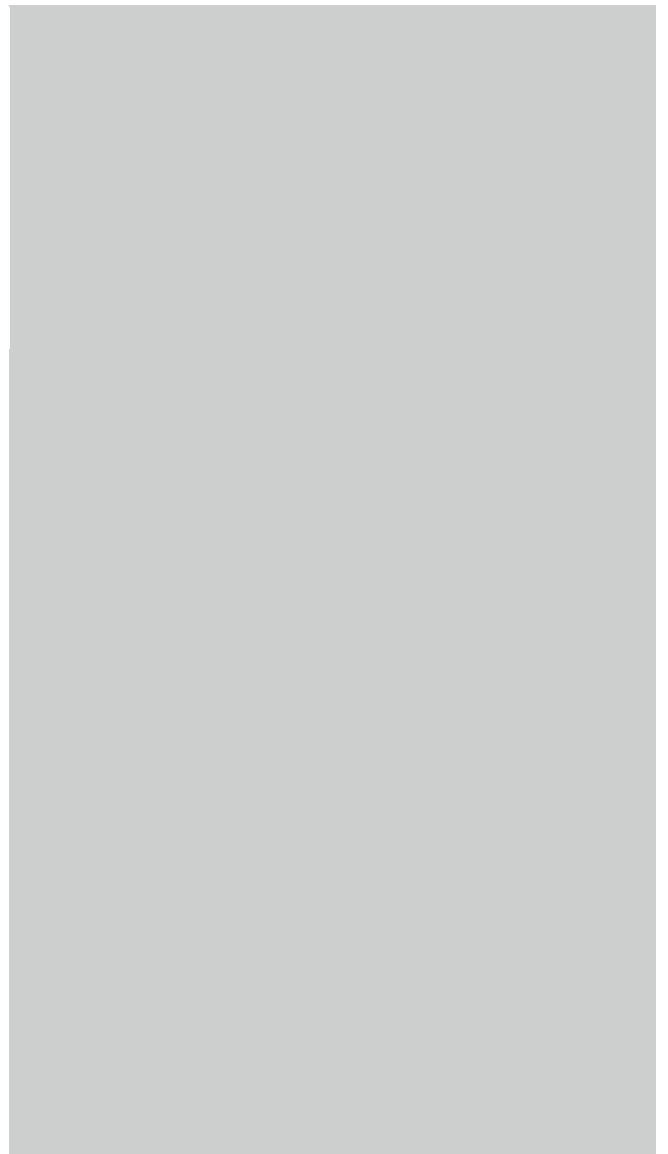
To: Madden, Tamie <tmadden@roselle.il.us>

Subject: Get Your 5 Free Ring Devices



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Ring devices that you can keep or distribute to your department and/or community. Please click the [Get Your Free Devices](#) button below to proceed to your pre-populated cart on Ring.com where an automatic discount will apply. Simply check out using this email address and fill in your shipping details.

[Get Your Free Devices](#)

But wait, there's more...

In our mission to reduce crime, we've developed Video Doorbells, Security Cameras, Alarm Systems, and a free digital neighborhood watch app called [Neighbors](#). We call this the 'Ring Platform', which millions of Americans are currently using today.



Now we're inviting law enforcement to access this platform and utilize a new crime-fighting tool. It's called the Neighbors Portal, and it's completely free for law enforcement. [Reply to this email](#) to schedule a time to discuss how the Neighbors Portal can help your department and community.

Watch the videos below to see how the Neighbors Portal helped both Winter Park Police Department and Volusia County Sheriff's Office solve crimes.



For assistance with
your order, email
neighbors.iacp@ring.com



Offer expires on 10/1/2019. Offer intended for

tmadden@roselle.il.us and is non-transferable. Valid only for the items in the pre-populated cart. Valid for one use per customer. Cannot be applied to previous orders on Ring.com. Cannot be combined with other codes/promotions. Cannot be exchanged or returned for cash. This promotional offer may be modified or terminated at any time without notice.

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From: ["Ring Team" <neighbors.iacp@ring.com>](mailto:neighbors.iacp@ring.com)
To: tmadden@roselle.il.us
Date: 11/6/2018 1:48:24 PM
Subject: Get Your 5 Free Ring Devices



Thank you for joining Ring's event with Jamie and Shaq at IACP 2018!

As promised, we will be sending you 5 free Ring devices that you can keep or distribute to your department and/or community. Please click the [Get Your Free Devices](#) button below to proceed to your pre-populated cart on Ring.com where an automatic discount will apply. Simply check out using this email address and fill in your shipping details.

[Get Your Free Devices](#)

[But wait, there's more...](#)

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ring.com



For assistance with your order, email neighbors.iacp@ring.com



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ring

From: ["Mail Delivery Subsystem" <mailer-daemon@googlemail.com>](mailto:mailer-daemon@googlemail.com)
To: tmadden@roselle.il.us
Date: 11/6/2018 3:39:46 PM
Subject: Delivery Status Notification (Failure)
Hello tmadden@roselle.il.us,

We're writing to let you know that the group you tried to contact (neighbors.iacp) may not exist, or you may not have permission to post messages to the group. A few more details on why you weren't able to post:

- * You might have spelled or formatted the group name incorrectly.
- * The owner of the group may have removed this group.
- * You may need to join the group before receiving permission to post.
- * This group may not be open to posting.

If you have questions related to this or any other Google Group, visit the Help Center at <https://support.google.com/a/ring.com/bin/topic.py?topic=25838>.

Thanks,

ring.com admins

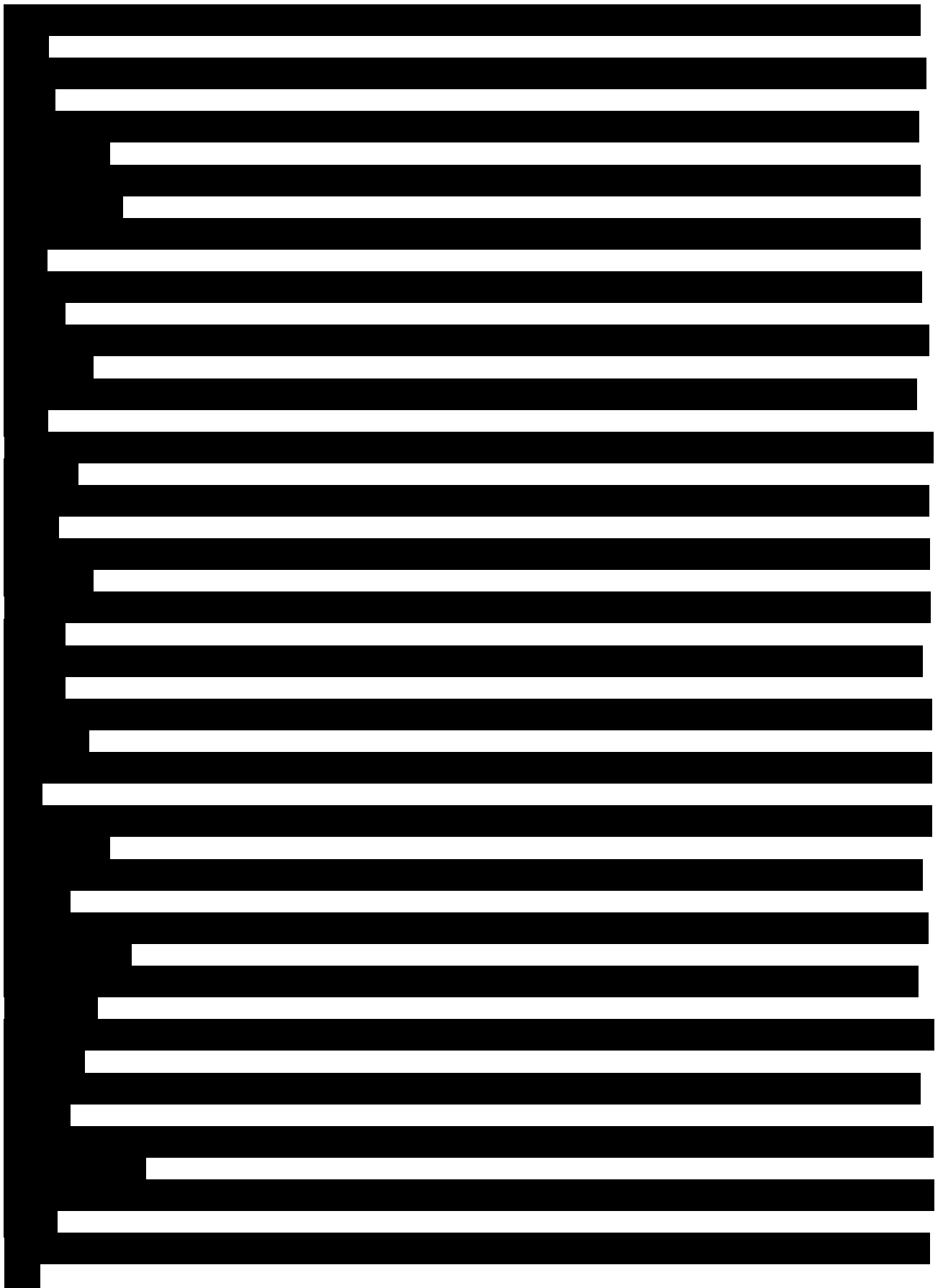
----- Original message -----

[REDACTED]

[illegible]

[illegible]

[illegible]





From: ["Mail Delivery Subsystem" <mailer-daemon@googlemail.com>](mailto:mailer-daemon@googlemail.com)
To: tmadden@roselle.il.us
Date: 11/6/2018 3:54:58 PM
Subject: Delivery Status Notification (Failure)
Hello tmadden@roselle.il.us,

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Thanks,

ring.com admins

----- Original message -----

[REDACTED]

[illegible]

[illegible]

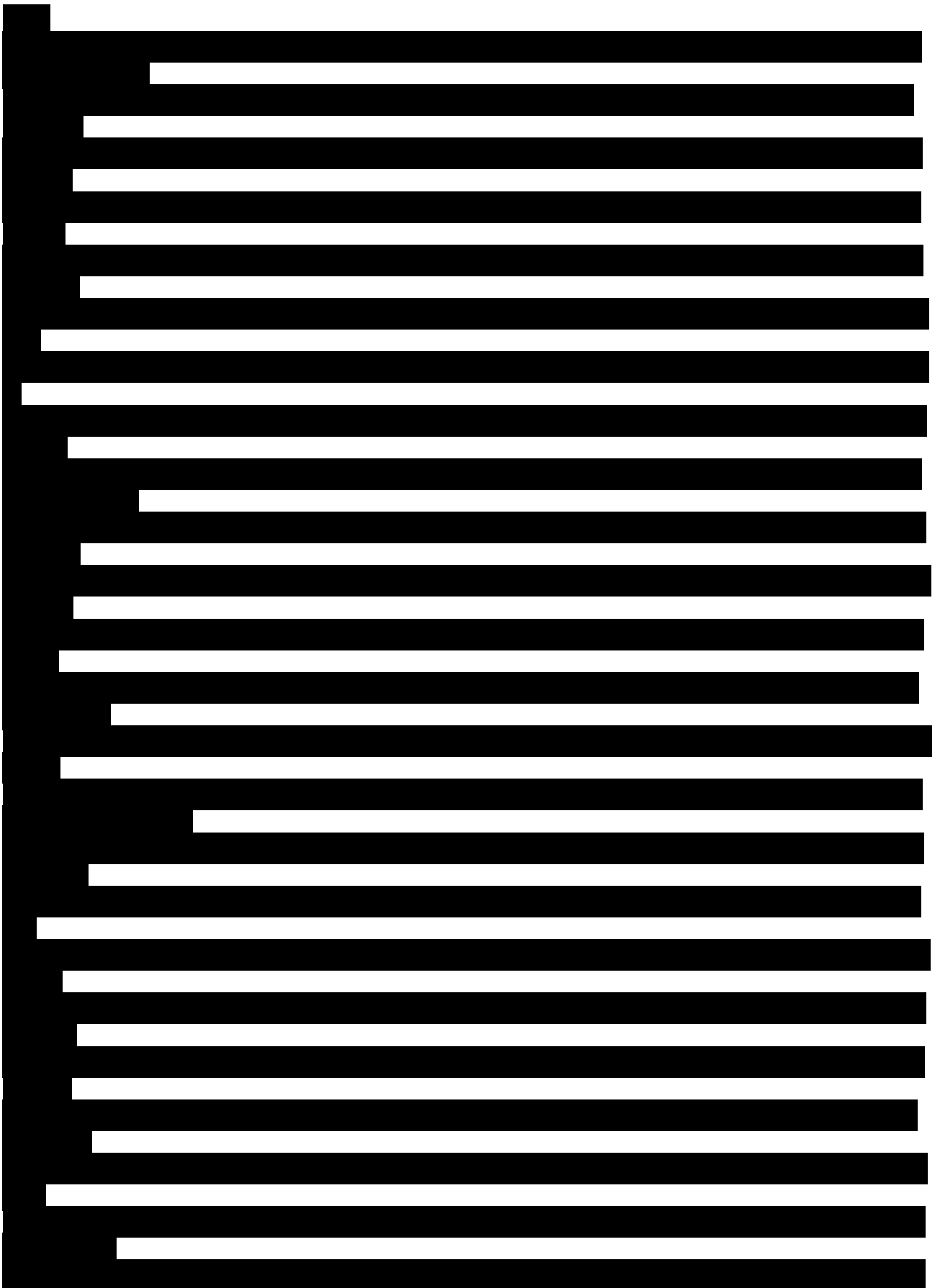
[illegible]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



[REDACTED]

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)

To: ["Ring Team" <neighbors.iacp@ring.com>](mailto:neighbors.iacp@ring.com)

Date: 11/6/2018 3:54:56 PM

Subject: RE: Get Your 5 Free Ring Devices

Please call me to set up a time to go over the Portal.

Tamie Madden

630 671-4067

From: Ring Team <neighbors.iacp@ring.com>

Sent: Tuesday, November 6, 2018 12:48 PM

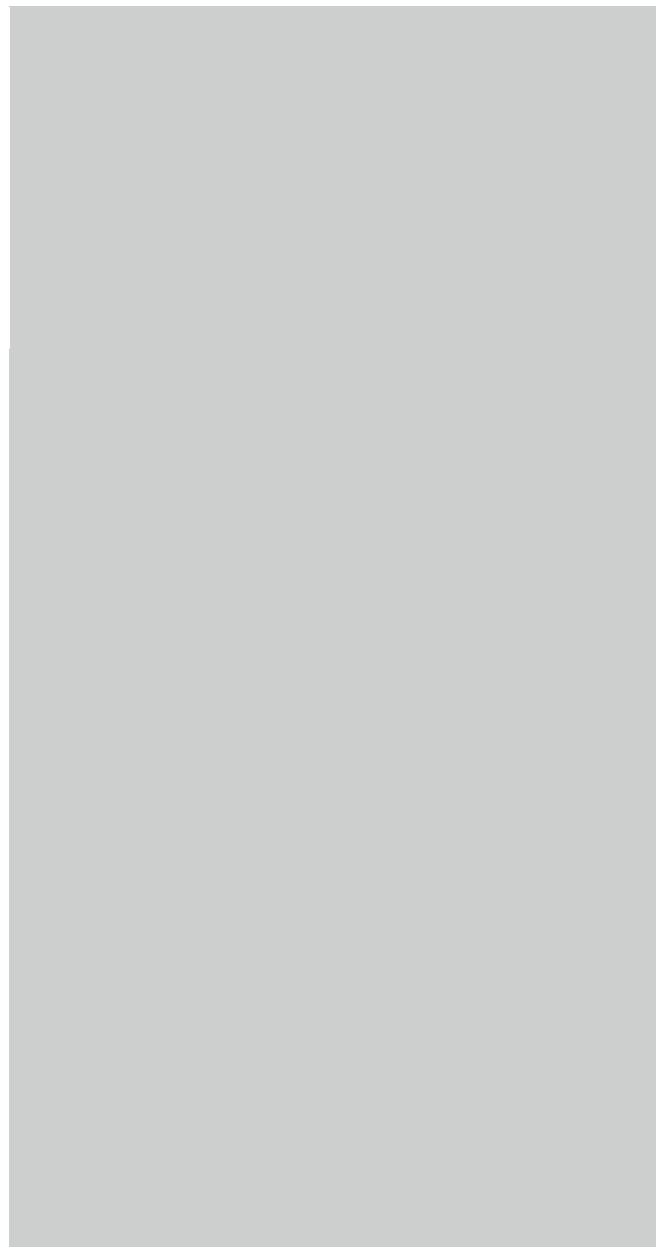
To: Madden, Tamie <tmadden@roselle.il.us>

Subject: Get Your 5 Free Ring Devices



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[Get Your Free Devices](#)

[But wait, there's more...](#)

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law enforcement to access this platform and utilize a new crime-fighting tool. It's called the Neighbors Portal, and it's completely free for law enforcement. [Reply to this email](#) to schedule a time to discuss how the Neighbors Portal can help your department and community.

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If you have questions related to this or any other Google Group, visit the Help Center at <https://support.google.com/a/ring.com/bin/topic.py?topic=25838>.

Thanks,

ring.com admins

----- Original message -----

[REDACTED]

[illegible]

[illegible]

[illegible]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

The image is entirely black and contains no visible content.



From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Mail Delivery Subsystem" <mailer-daemon@googlemail.com>](mailto:mailer-daemon@googlemail.com)
Date: 11/6/2018 5:16:39 PM
Subject: Re: Delivery Status Notification (Failure)

Hello,

Please contact me so we can discuss the law enforcement portal. U would like to find out more about this.

Thanks
Tamie Madden

Sent from my iPhone

> On Nov 6, 2018, at 2:55 PM, Mail Delivery Subsystem <mailer-daemon@googlemail.com> wrote:

>

> Hello tmadden@roselle.il.us,

>

> We're writing to let you know that the group you tried to contact (neighbors.iacp) may not exist, or you may not have permission to post messages to the group. A few more details on why you weren't able to post:

>

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>

> Thanks,

>

> ring.com admins

>

>

>

>

> ----- Original message -----

>

>

[REDACTED]

[illegible]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

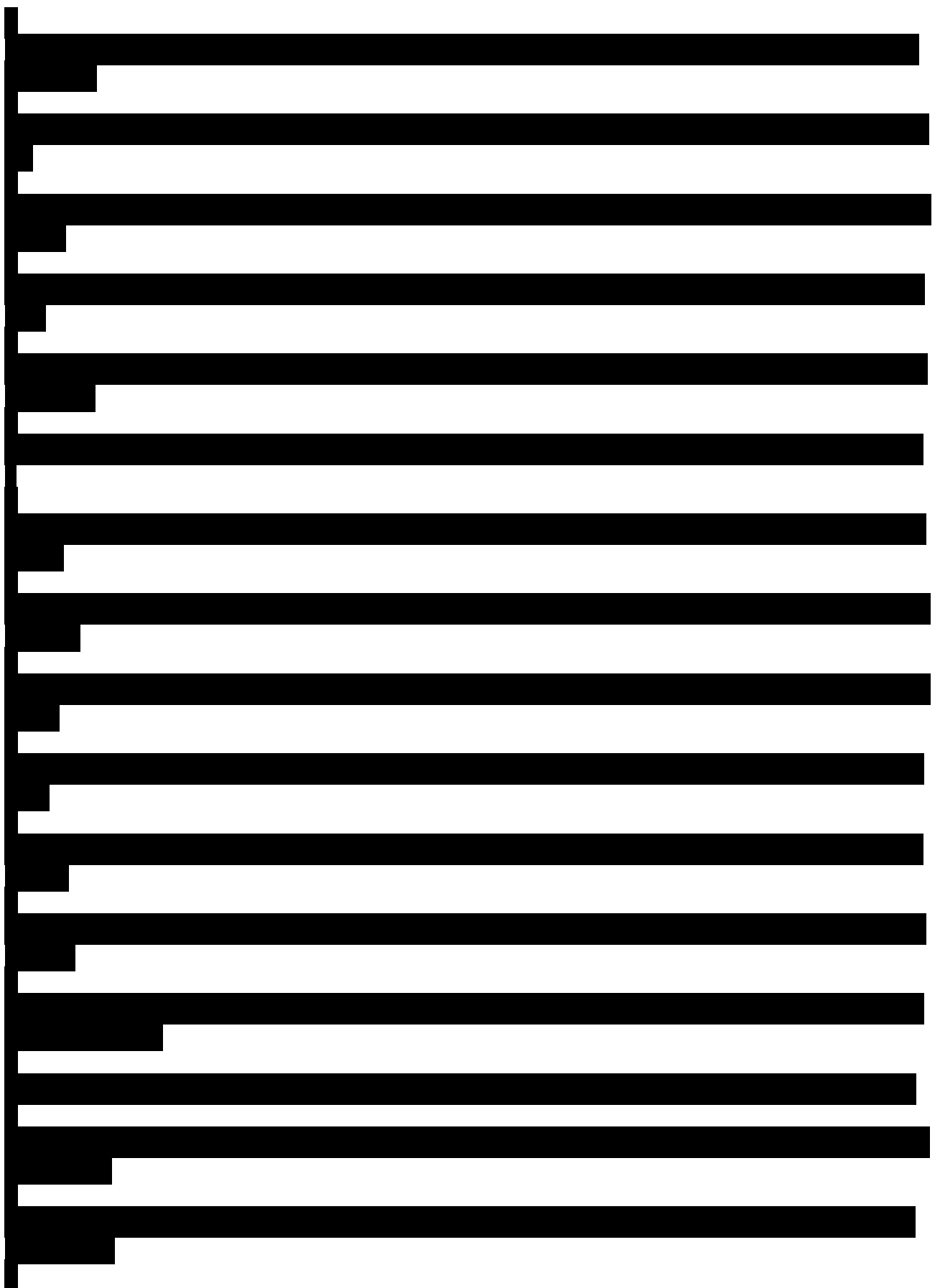
[REDACTED]

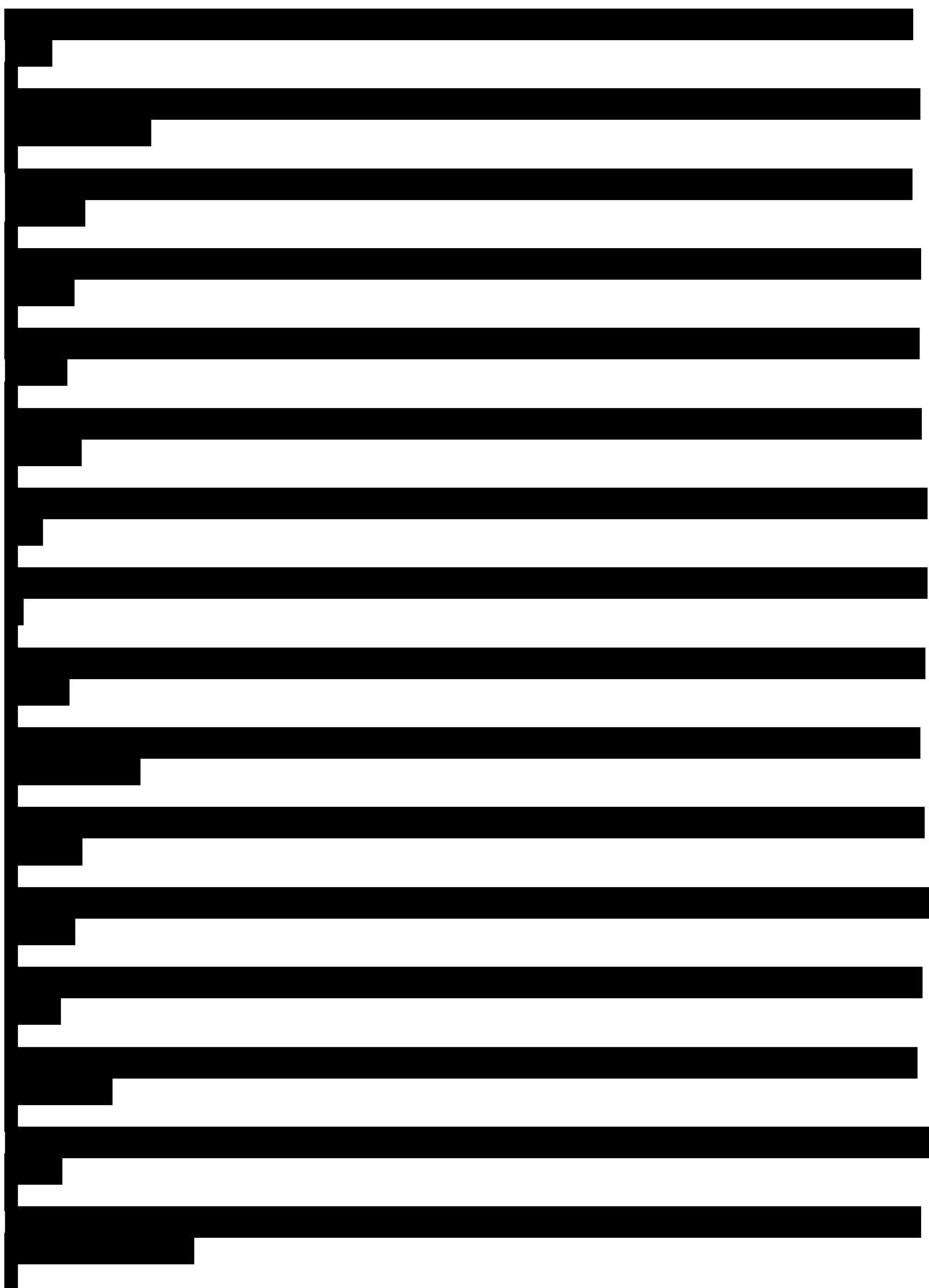
[REDACTED]

[REDACTED]

[REDACTED]

[illegible]





From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Ring Team" <neighbors.iacp@ring.com>](mailto:neighbors.iacp@ring.com)
Date: 11/9/2018 5:06:40 PM
Subject: RE: Get Your 5 Free Ring Devices

Hi,

Please contact me about the Neighbors Portal. I would like to find out more information about this for our Police Department to use.

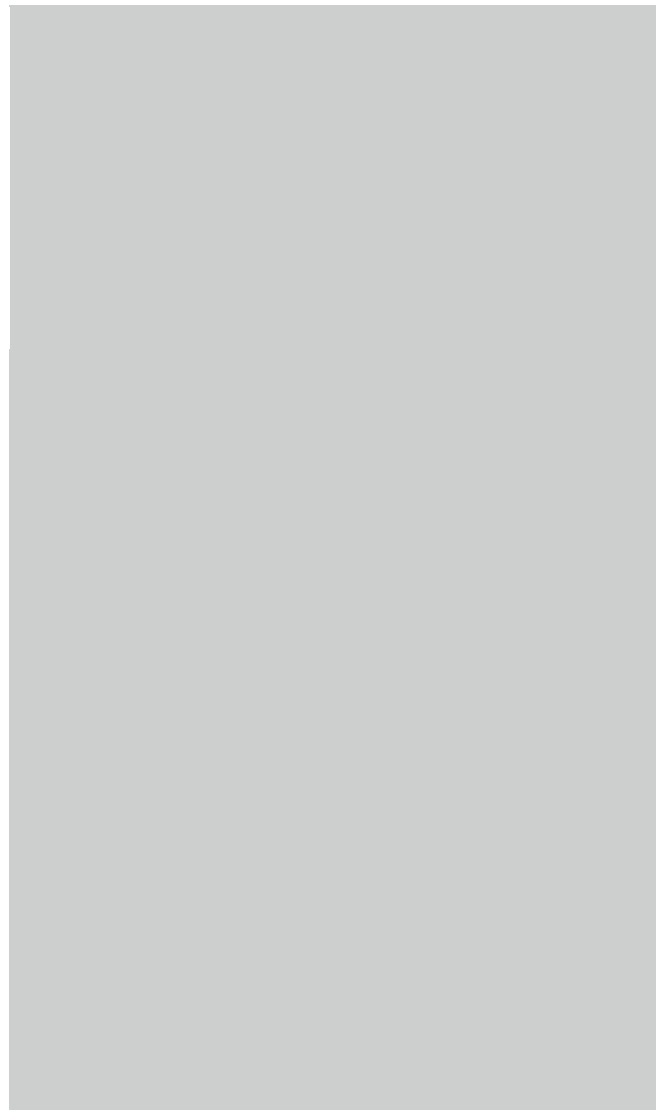
Thank you,
Tamie Madden
630 671-4067

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Sent: Tuesday, November 6, 2018 12:48 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Get Your 5 Free Ring Devices



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From: anthony.modestine@ring.com
To: tmadden@roselle.il.us
Date: 11/9/2018 6:07:55 PM
Subject: Invitation: Neighbors Portal @ Mon Nov 19, 2018 11am - 12pm (EST)
(tmadden@roselle.il.us)

[more details »](#)

Neighbors Portal

When Mon Nov 19, 2018 11am - 12pm Eastern Time - New York

Joining info meet.google.com/dtn-qnpi-qhn

Or dial: +1 470-655-0041 PIN: 296638054#

Calendar tmadden@roselle.il.us

Who

- anthony.modestine@ring.com - organizer
- tmadden@roselle.il.us

Description:

Please feel free to forward this invitation to anyone in the department who might benefit from a better understanding on how Ring works with Law Enforcement to reduce crime in communities.

Review of Ring Law Enforcement Portal, a free service for law enforcement that provides access to the Ring Neighbors platform comprised of device owners and app users.

Features/Benefits

Current Users (LE)

Process and Next Steps

Q & A

In advance of the meeting, attendees are encouraged to download the free "Neighbors by Ring" app (IOS & Android)

Going (tmadden@roselle.il.us)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tmadden@roselle.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More.](#)

From: anthony.modestine@ring.com
To: tmadden@roselle.il.us
Date: 11/9/2018 6:17:13 PM
Subject: Updated invitation: Neighbors Portal @ Mon Nov 19, 2018 11am - 12pm (EST)
(tmadden@roselle.il.us)

This event has been changed.

[more details »](#)

Neighbors Portal

When Mon Nov 19, 2018 11am - 12pm Eastern Time - New York

Joining info meet.google.com/dtn-qnpj-qhn

Or dial: +1 470-655-0041 PIN: 296638054#

Calendar tmadden@roselle.il.us

Who

- anthony.modestine@ring.com - organizer
- tmadden@roselle.il.us

Changed:

Description:

Join from PC, Mac, Linux, iOS or Android: <https://ring.zoom.us/j/3462137818>

Description:

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Process and Next Steps

Q & A

In advance of the meeting, attendees are encouraged to download the free "Neighbors by Ring" app (IOS & Android)

Going (tmadden@roselle.il.us)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tmadden@roselle.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
Date: 11/13/2018 9:33:16 AM
Subject: RE: Get Your 5 Free Ring Devices
Hey Anthony,

Wow! That's a fancy system. I picked a date and we are set. I look forward to talking to you.

Be safe,
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, November 12, 2018 5:31 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Get Your 5 Free Ring Devices

Hi Tamie,

I apologize for not reaching out sooner. I actually need to leave town for a work even this day. Are we able to schedule for a different day?

You can choose a day and time directly through this link. modestine.youcanbook.me

Best,

On Fri, Nov 9, 2018 at 5:32 PM Madden, Tamie <tmadden@roselle.il.us> wrote:
I do. How is 10 AM on 11/19 sound to you?

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, November 9, 2018 4:30 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Cc: Neighbors IACP <neighbors.iacp@ring.com>
Subject: Re: Get Your 5 Free Ring Devices

Hi Tamie

Thank you for your interest in learning more about Neighbors Portal. Portal provides law enforcement with access to the Neighbors platform which has been proven to be incredibly helpful for community engagement (including the posting of suspicious/criminal activity and identifying suspects) and solving open cases. I would love to schedule a call with you to discuss how Portal can help Roselle PD. Do you have availability the week of the 19th?

I look forward to connecting with you soon.

Thank you,

On Fri, Nov 9, 2018 at 5:06 PM Madden, Tamie <tmadden@roselle.il.us> wrote:
Hi,

Please contact me about the Neighbors Portal. I would like to find out more information about this for our Police Department to use.

Thank you,
Tamie Madden
630 671-4067

From: Ring Team <neighbors.iacp@ring.com>
Sent: Tuesday, November 6, 2018 12:48 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Get Your 5 Free Ring Devices

Thank you for joining Ring's event with Jamie and Shaq at IACP 2018! As promised, we will be sending you 5 free Ring devices that you can keep or distribute to your department and/or community...



Thank you for joining Ring's event with Jamie and Shaq at IACP 2018!

As promised, we will be sending you 5 free Ring devices that you can keep or distribute to your department and/or community. Please click the [Get Your Free Devices](#) button below to proceed to your pre-populated cart on Ring.com where an automatic discount will apply. Simply check out using this email address and fill in your shipping details.

[Get Your Free Devices](#)

But wait, there's more...


In our mission to reduce crime, we've developed Video Doorbells, Security Cameras, Alarm Systems, and a free digital neighborhood watch app called [Neighbors](#). We call this the 'Ring Platform', which millions of Americans are currently using today.

Now we're inviting law enforcement to access this platform and utilize a new crime-fighting tool. It's called the Neighbors Portal, and it's completely free for law enforcement. [Reply to this email](#) to schedule a time to discuss how the Neighbors Portal can help your department and community.




Watch the videos below to see how the Neighbors Portal helped both Winter Park Police Department and Volusia County Sheriff's Office solve crimes.



ring.com



For assistance with your order, email neighbors.iacp@ring.com

Offer expires on 10/1/2019. Offer intended for tmadden@roselle.il.us and is non-transferable. Valid only for in the pre-populated cart. Valid for one use per customer. Cannot be applied to previous orders on Ring.com. Cannot be combined with other codes/promotions. Cannot be exchanged or returned for cash. This promotional offer is subject to change, modified or terminated at any time without notice.

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ring

--
Anthony Modestine
Regional Manager of Field Operations

ring
1200 Atwater Dr Ste 225
Malvern, PA 19355

From: [YouCanBook.me <notifications@youcanbook.me>](mailto:notifications@youcanbook.me)
To: tmadden@roselle.il.us
Date: 11/13/2018 9:33:23 AM
Subject: Neighbors Portal: Scheduled Call

Hi Tamie,

I'm looking forward to speaking with you on Tuesday, November 27, 2018 about the Neighbors Portal!

Here are the details for our call...

I'll call you on

Tuesday, November 27, 2018 12:00 PM (US/Central) at +16306714067

Here's my details:

Anthony Modestine

Ring

1200 Atwater Dr Ste 225

Malvern, PA 19355

Cell: 610-220-5432

Your Details:

Tamie Madden

tmadden@roselle.il.us

+16306714067

If this event hasn't been added to your calendar automatically, you can add it using these links:

[ADD TO GOOGLE](#) [ADD TO OFFICE 365](#) [DOWNLOAD CALENDAR INVITE](#)

[Click here to cancel this booking](#)

[Click here to reschedule this booking](#)+16306714067



Powered for FREE by YouCanBook.me - [Sign up](#)

[Unsubscribe from these emails](#)

From: anthony.modestine@ring.com
To: tmadden@roselle.il.us
Date: 11/17/2018 3:03:11 PM
Subject: Updated invitation: Neighbors Portal @ Mon Nov 19, 2018 11am - 12pm (EST)
(tmadden@roselle.il.us)

This event has been changed.

[more details »](#)

Neighbors Portal

When Mon Nov 19, 2018 11am - 12pm Eastern Time - New York

Joining info meet.google.com/dtn-qnpj-qhn

Or dial: +1 470-655-0041 PIN: 296638054#

Calendar tmadden@roselle.il.us

Who

- anthony.modestine@ring.com - organizer
- tmadden@roselle.il.us

Changed:

Description:

Join the call: <https://www.uberconference.com/anthonymodestine>

Description:

Please feel free to forward this invitation to anyone in the department who might benefit from a better understanding on how Ring works with Law Enforcement to reduce crime in communities.

Review of Ring Law Enforcement Portal, a free service for law enforcement that provides access to the Ring Neighbors platform comprised of device owners and app users.

Features/Benefits

Current Users (LE)

Process and Next Steps

Q & A

In advance of the meeting, attendees are encouraged to download the free "Neighbors by Ring" app (IOS & Android)

Going (tmadden@roselle.il.us)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tmadden@roselle.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

From: anthony.modestine@ring.com
To: tmadden@roselle.il.us
Date: 11/19/2018 9:02:15 AM
Subject: Canceled event: Neighbors Portal @ Mon Nov 19, 2018 11am - 12pm (EST)
(tmadden@roselle.il.us)

This event has been canceled.

Neighbors Portal

When Mon Nov 19, 2018 11am - 12pm Eastern Time - New York

Joining info meet.google.com/dtn-qnpj-qhn

Or dial: +1 470-655-0041 PIN: 296638054#

Calendar tmadden@roselle.il.us

Who

- anthony.modestine@ring.com - organizer
- tmadden@roselle.il.us

Description:

Join the call: <https://www.uberconference.com/anthonymodestine>

Description:

Please feel free to forward this invitation to anyone in the department who might benefit from a better understanding on how Ring works with Law Enforcement to reduce crime in communities.

Review of Ring Law Enforcement Portal, a free service for law enforcement that provides access to the Ring Neighbors platform comprised of device owners and app users.

Features/Benefits

Current Users (LE)

Process and Next Steps

Q & A

In advance of the meeting, attendees are encouraged to download the free "Neighbors by Ring" app (IOS & Android)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tmadden@roselle.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

From: anthony.modestine@ring.com
To:
Date: 11/26/2018 11:57:42 AM
Subject: Updated invitation: Booked: Tamie tmadden@roselle.il.us @ Tue Nov 27, 2018 1pm - 3pm (EST) (tmadden@roselle.il.us)

This event has been changed.

[more details »](#)

Booked: Tamie tmadden@roselle.il.us

When Tue Nov 27, 2018 1pm - 3pm Eastern Time - New York

Joining info meet.google.com/vgb-yuri-qjd

Or dial: +1 513-909-3908 PIN: 533764907#

Calendar tmadden@roselle.il.us

Who

- anthony.modestine@ring.com - organizer
- tmadden@roselle.il.us - optional

Changed:

Please join this call through your computer from the link below:

<https://www.uberconference.com/anthonymodestine>

Description:

Please feel free to forward this invitation to anyone in the department who might benefit from a better understanding on how Ring works with Law Enforcement to reduce crime in communities.

Review of Ring Law Enforcement Portal, a free service for law enforcement that provides access to the Ring Neighbors platform comprised of device owners and app users.

Features/Benefits

Current Users (LE)

Process and Next Steps

Q & A

In advance of the meeting, attendees are encouraged to download the free "Neighbors by Ring" app (IOS & Android)

Booking made at 11/13/18 8:32 AM

Ref: DVLT-XRWW-COKW

Title: CRC

First Name: Tamie

Last Name: Madden

Email: tmadden@roselle.il.us

Phone number: +16306714067

Department Name: Roselle Police Department

YCBM link ref: 68764901-7b3a-4111-aa9e-21791b6dab49

Your attendance is **optional**.

Going (tmadden@roselle.il.us)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tmadden@roselle.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 11/26/2018 7:34:43 PM
Subject: Don't Miss Out: FREE Video Doorbell with Floodlight Cam Purchase.

ring

Cyber Monday Sale

Today only!



Floodlight Cam +
FREE Video Doorbell

~~\$249~~ ~~\$249~~

From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: tmadden@roselle.il.us
Date: 11/27/2018 2:03:12 PM
Subject: RPD - Ring Portal
Hi Tamie,

Thanks so much for your time today.

We're excited at the prospect of working partnering with Roselle PD to reduce crime and engage citizens through the Neighbors platform.

To recap some program highlights (some talking points):

Neighbors by Ring is the free smartphone app that allows citizens to upload videos, photos and alerts related to crime and safety and share them with their neighbors. You do not need Ring cameras to use this app.

The Neighbors Law Enforcement Portal allows your agency to view and comment on these posts in real-time, directly engage citizens and create neighborhood alerts that are targeted to neighbors in specific geographic areas.

On the investigative side, the portal allows you to see an active camera map of all the Ring devices in your community and directly request relevant video when a crime is committed. All of this is provided to law enforcement and the community at no cost.

We will create a Roselle-specific download link for the app. Anytime someone uses the link to download the neighbors app, Roselle PD gets credit. For every 20 downloads, we send you another device. We are willing to work with the police department, local foundations or the city on a subsidy program to help get additional cameras into the community.

Your department specific discount code for law enforcement personnel is [REDACTED] use this code with your department email address to receive \$50 off per device. Feel free to pass this along to others within the department.

Again I am just waiting on our legal team to revise our MOU. Once it is provided to me I will send it over to you as soon as I can.

Thank you!

PS. here are two departments that are currently using the Neighbors Portal and are having great success with it.

[Winter Park PD](#)

[Volusia County Sheriffs](#)

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: tmadden@roselle.il.us
Date: 12/21/2018 11:22:18 AM
Subject: RPD MOU Review.
Good Morning Tamie

Hope all is well.

Thanks for being so patient with us while our legal team revised the MOU. I was given the green light to send this out to your department for review and signature. Please let me know if you have any questions or concerns.

If you could find out who this would need to go for signature that would be greatly appreciated. If for any reason this MOU needs to go to City Council or anywhere open to the public for review I would like to link in Morgan who is our PR Coordinator. She will be able to provide your department talking points and resources to present to the Council.

Thanks and I hope you have a great holiday season!

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

From: noreply@civicplus.com
To: crc@roselle.il.us
Date: 12/25/2018 2:51:04 PM
Subject: Online Form Submittal: Roselle Police C.A.R.E.S.

Roselle Police C.A.R.E.S.

ROSELLE POLICE C.A.R.E.S. is a video sharing partnership between the police department and community. It works on a voluntary basis with the business and property owners who have video camera systems that record public areas and are willing to register their locations with the police department. This information will assist the police department with criminal investigations and increase the safety of the community. In order to participate in this program, the camera(s) must be located within the Village of Roselle. If you have more than one address/location, please register each separately.

First Name	
Last Name	
Address1	
Address2	Field not completed.
City	Roselle
State	IL
Zip	60172
Primary Phone	
E-mail Address	
Number of Cameras	2
Residence or Business	Residence
Camera Views	Front, Back
Minimum Retention Period	More Than 2 Weeks
Please provide additional information that would be helpful regarding your video recording system.	They are Ring flood light cameras

Email not displaying correctly? [View it in your browser.](#)

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Herron, Steve" <sherron@roselle.il.us>](mailto:sherron@roselle.il.us)
["Tarchala, Roman" <rtarchala@roselle.il.us>](mailto:rtarchala@roselle.il.us)
Date: 1/3/2019 10:27:21 AM
Subject: RPD MOU Review.

This is the Ring MOU. Do we want to sign up for this? If so, who should sign off on this?

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, December 21, 2018 10:22 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: RPD MOU Review.

Good Morning Tamie

Hope all is well.

Thanks for being so patient with us while our legal team revised the MOU. I was given the green light to send this out to your department for review and signature. Please let me know if you have any questions or concerns.

If you could find out who this would need to go for signature that would be greatly appreciated. If for any reason this MOU needs to go to City Council or anywhere open to the public for review I would like to link in Morgan who is our PR Coordinator. She will be able to provide your department talking points and resources to present to the Council.

Thanks and I hope you have a great holiday season!

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 1/4/2019 5:13:11 PM
Subject: Re: RPD MOU Review.
Hi Tamie,

Thanks so much and its no problem at all. I hope you had a great new years!

I will actually link your PIO up with Morgan who is our PR Coordinator. She will be able to provide the necessary information to put out an appropriate press release. We are still thinking of late February for a webinar training. I say late February but could also be even sooner. Our team is backed up at the moment so I apologize if things are happening a tad slower.

Things you will need to think about in the meantime.

Who from you department need access.

We will need a shapefile of your jurisdiction and a map of your Beats/sectors/zones

We will collect all this information once I introduce you to the account manager and Morgan.

I will reach out within the next 2 weeks to provide an intro. In the mean time please let me know if you have any questions or concerns and I will be happy to address them.

Thank you!

On Thu, Jan 3, 2019 at 12:51 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hi Anthony,

I apologize for the delay on returning the MOU. The holidays have been hectic around here. Chief Herron has signed the MOU which is attached to this email. If you have a press release template that you would like me to use just send it to me and I will take care of sending it out. Then I will get the information to the officers on the portal.

Thanks for your help.

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.

Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



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From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, December 21, 2018 10:22 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: RPD MOU Review.

Good Morning Tamie

Hope all is well.

Thanks for being so patient with us while our legal team revised the MOU. I was given the green light to send this out to your department for review and signature. Please let me know if you have any questions or concerns.

If you could find out who this would need to go for signature that would be greatly appreciated. If for any reason this MOU needs to go to City Council or

anywhere open to the public for review I would like to link in Morgan who is our PR Coordinator. She will be able to provide your department talking points and resources to present to the Council.

Thanks and I hope you have a great holiday season!

--

Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

--

Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
Date: 1/10/2019 4:41:10 PM
Subject: RE: Roselle PD - Ring Partnership
Thanks for everything Anthony.

Hi Sami,
I will handle most of the positions listed below. Please send me some dates that are good for you and I will work it out with our Detective Sergeant.

Thanks,

Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, January 10, 2019 2:17 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Cc: Sami Tahari <sami.tahari@ring.com>
Subject: Roselle PD - Ring Partnership

Hi Tamie - Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami Tahari. Our Next step would be to set up a 1 hour webinar with you and all the key stakeholders for your Portal Onboarding with Sami. The Portal Onboarding is train-the-trainer style so we only require the following people to join:

1. Partnership Coordinator - main champion for the Ring partnership
2. Press/Media Coordinator - typically the PIO who will coordinate the initial partnership announcement and ongoing PR
3. Social Media Coordinator - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)
4. Investigative Coordinator - your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.
5. Community Relations Coordinator - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

Involvement by each of these groups is essential for active community participation (specifically on video requests) and overall long-term success of the partnership.

Lastly, please ensure you have access to a computer so we can screen share the Portal with you.

Sami, can you please link up with Community Resource Coordinator Tamie Madden and find a day and time that works best for both you and the department to setup with webinar training?

Thanks

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

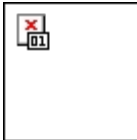
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 1/10/2019 4:50:40 PM
Subject: RE: Roselle PD - Ring Partnership
Thank you

Shawn Kooistra #185
Detective Sergeant
Roselle Police Dept/Training Supervisor
DuPage Major Crimes Task Force
Desk: 630-671-4085
Fax: 630-529-8653
Email: skooistra@roselle.il.us



From: Madden, Tamie <tmadden@roselle.il.us>
Sent: Thursday, January 10, 2019 3:40 PM
To: Kooistra, Shawn <SKooistra@roselle.il.us>
Subject: FW: Roselle PD - Ring Partnership

Hey Sgt.,

Please see the email below. I am waiting to hear from the contact about dates. I will let you know as soon as they let me know.

If you would like some details up front, the video's below were made by PD's who tested the portal out.

[Winter Park PD](#)
[Volusia County Sheriffs](#)

Thanks,
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, January 10, 2019 2:17 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Cc: Sami Tahari <sami.tahari@ring.com>
Subject: Roselle PD - Ring Partnership

Hi Tamie - Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami Tahari. Our Next step would be to set up a 1 hour webinar with you and all the key stakeholders for your Portal Onboarding with Sami. The Portal Onboarding is train-the-trainer style so we only require the following people to join:

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Lastly, please ensure you have access to a computer so we can screen share the Portal with you.

Sami, can you please link up with Community Resource Coordinator Tamie Madden and find a day and time that works best for both you and the department to setup with webinar training?

Thanks

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Gates, Robert J." <rgates@roselle.il.us>](mailto:rgates@roselle.il.us)
Date: 1/14/2019 5:17:59 PM
Subject: RE: Ring Video

No worries, I will track it down. Thanks for the quick response.

From: Gates, Robert J. <rgates@roselle.il.us>
Sent: Monday, January 14, 2019 3:38 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Ring Video

The video is in the r drive in the evidence folder corresponding to the case number. I think it was 1007. I talked to the offender and wrote her a ticket for too fast for conditions. I can get the video for you on Wednesday if you still need it.

Sent from my iPhone

On Jan 14, 2019, at 3:22 PM, Madden, Tamie <tmadden@roselle.il.us> wrote:

Hey Rob,

Can you forward the 10-57 video clip to me. I would like to use this as an opportunity to push C.A.R.E.S. again on social media. It sure was nice that they sent that information over to us. Did you get a chance to talk to the offender? Is your case closed or still open?

Thanks for your help.

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax

<[image001.jpg](#)>

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From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Shoemaker, Carol" <cshoemaker@roselle.il.us>](mailto:cshoemaker@roselle.il.us)
["Tarchala, Roman" <rtarchala@roselle.il.us>](mailto:rtarchala@roselle.il.us)
Date: 1/14/2019 5:57:29 PM
Subject: Tuesday/Wednesday Posts-Feedback

I was thinking about posting the Ring video tomorrow. See below for the narrative. Were you looking for something along these lines?

There was a hit and run that was captured on one of our resident's private video security systems. We would like to send a big thank you out to [REDACTED] for sending us the video on this unfortunate incident. Thanks for helping us solve this case!

We would like to encourage all of our residents who have video security systems that record public areas, streets, sidewalks, parking lots, etc. to register for Roselle Police C.A.R.E.S. This is our video sharing partnership that will help map out the locations of available video footage. This is done on a voluntary basis with property owners, we do NOT access anyone's camera systems, and we simply create a map of nearby locations with cameras so the officers can quickly contact the registered video partner for evidence that is available.

I would like to do the Scott's law post as the tip of the week on Wednesday. See below for the post. Please let me know what you think.

This week's tip is related to Scott's Law.

Scott's law is also known as The "Move Over" Law. This law was named after Lt. Scott Gillen of the Chicago Fire Dept. who was struck and killed by an intoxicated driver while working at a crash on the Dan Ryan Expressway.

Chapter 625 of the Illinois Compiled Statutes (ILCS) 5/11-907(c) mandates that upon immediate approach of a stationary emergency vehicle, when the authorized emergency vehicle is giving a signal by displaying alternately flashing red, red and white, blue, or red and blue lights or amber or yellow warning lights, a person who drives an approaching vehicle shall:

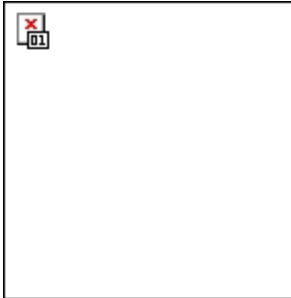
- 1) Proceed with due caution, yield the right-of-way by making a lane change into a lane not adjacent to that of the authorized emergency vehicle, if possible with due regard to safety and traffic conditions, if on a highway having at least 4 lanes with not less than 2 lanes proceeding in the same direction as the approaching vehicle:
or
- 2) Proceed with due caution, reduce the speed of the vehicle, maintaining a safe speed for road conditions, if changing lanes would be impossible or unsafe.

Please help to ensure that law enforcement officers, firefighters, emergency response personnel, and highway workers can perform their work duties out of harm's way by strictly adhering to this law.

We hope you enjoyed the Roselle Police Tip of the Week!

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



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From: ["Herron, Steve" <sherron@roselle.il.us>](mailto:sherron@roselle.il.us)

To: ["Legg, Robert" <RLegg@roselle.il.us>](mailto:RLegg@roselle.il.us)

Date: 1/12/2019 7:34:28 PM

Subject: Re: Ring video capture

That's great, we will have to share that next week!

Sent from my iPad

> On Jan 12, 2019, at 17:53, Legg, Robert <RLegg@roselle.il.us> wrote:

>

>

> Looks like the first Ring video use. Facebook received a clip along with a vehicle description and plates from a resident about a hit and run to a stop sign.

>

> Gates is doing the report and follow up.

>

>

> Sent from my iPhone

From: noreply@civicplus.com
To: crc@roselle.il.us
Date: 1/21/2019 10:02:43 AM
Subject: Online Form Submittal: Roselle Police C.A.R.E.S.

Roselle Police C.A.R.E.S.

ROSELLE POLICE C.A.R.E.S. is a video sharing partnership between the police department and community. It works on a voluntary basis with the business and property owners who have video camera systems that record public areas and are willing to register their locations with the police department. This information will assist the police department with criminal investigations and increase the safety of the community. In order to participate in this program, the camera(s) must be located within the Village of Roselle. If you have more than one address/location, please register each separately.

First Name	
Last Name	
Address1	
Address2	Field not completed.
City	Roselle
State	Illinois
Zip	60172
Primary Phone	
E-mail Address	
Number of Cameras	1
Residence or Business	Residence
Camera Views	Front
Minimum Retention Period	More Than 2 Weeks
Please provide additional information that would be helpful regarding your video recording system.	Ring HD doorbell

Email not displaying correctly? [View it in your browser.](#)

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Dvoracek, Jacqueline" <jdvoracek@roselle.il.us>](mailto:jdvoracek@roselle.il.us)
Date: 1/22/2019 12:02:42 PM
Subject: RE: Roselle Police C.A.R.E.S.

Jaqueline,
Here is the full list.

Thanks for your help.
Tamie

From: Dvoracek, Jacqueline <jdvoracek@roselle.il.us>
Sent: Monday, January 21, 2019 5:10 PM
To: Legg, Robert <RLegg@roselle.il.us>; Madden, Tamie <tmadden@roselle.il.us>
Subject: Roselle Police C.A.R.E.S.

Bob and Tamie,

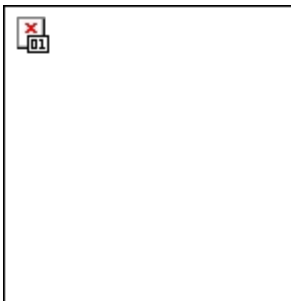
Attached please find the Roselle Police C.A.R.E.S. spreadsheet which correlates with the first entry we received. Please let me know if you would prefer the entries be in all caps.

Thanks!

Sincerely,

Jacqueline Dvoracek
Records Assistant
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4000
(630) 980-9767 Fax



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From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)

To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)

Date: 2/6/2019 9:50:55 AM

Subject: Re: Roselle PD - Ring Partnership

The Portal Onboarding is train-the-trainer style so we only require the following people to join:

1. Partnership Coordinator - main champion for the Ring partnership

2. Press/Media Coordinator - typically the PIO who will coordinate the initial partnership announcement and ongoing PR

Name:

3. Social Media Coordinator - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)

Name:

4. Investigative Coordinator - your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.

Name:

5. Community Relations Coordinator - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

Name:

This is who we typically look for in the onboarding if this helps speaking with the Sgt. Involvement by each of these groups is essential for active community participation (specifically on video requests) and overall long-term success of the partnership.

On Wed, Feb 6, 2019 at 9:41 AM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hi Anthony,

Thanks so much for letting me know about the changes. I will be sitting down with the Sergeant who handles training early next week to figure out who we want to sit in on the training session and then selecting a few dates to suggest for the session. I will send you an email next week some time.

Thanks and sorry for the delay,

Tamie Madden

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Wednesday, February 6, 2019 8:13 AM

To: Sami Tahari <sami.tahari@ring.com>

Cc: Madden, Tamie <tmadden@roselle.il.us>

Subject: Re: Roselle PD - Ring Partnership

Hi Tamie!

Hope all is well. We have made some changes with our team and I am now transitioning into the Account Management side of things. I know from previously talking with Sami that there was a major incident with one of your officers which held up the onboarding process. I hope everything is okay. When your department is ready to start the onboarding process please let me know and we will try to schedule something that works best for both myself and the department schedule.

Look forward to reconnecting!

On Tue, Feb 5, 2019 at 8:16 PM Sami Tahari <sami.tahari@ring.com> wrote:

Hello Tamie,

I hope this email finds you well. I'm writing you to let you know that

account manager Anthony Modestine (CC'd) will take over the partnership with Roselle PD. Anthony is one of our best account managers and you're in great hands!

Looking forward to seeing you on Portal soon.

Best,

Sami

On Thu, Jan 17, 2019 at 2:54 PM Sami Tahari <sami.tahari@ring.com> wrote:

No problem Tamie. Good luck resolving the incident and please reach out to me at your earliest convenience.

On Tue, Jan 15, 2019 at 8:32 AM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hi Sami,

No worries. Would you mind terribly if I hold off a few days to schedule this? We had a major incident occur yesterday and the officers who were going to do this with me are tied up. I will know better what their schedule is going to look like next week.

Please, call me Tamie. I am actually a civilian here with Roselle so no rank, just Tamie. LOL! I am actually a retired Commander from a different City so this is my retirement job....

Thanks,

Tamie

From: Sami Tahari <sami.tahari@ring.com>
Sent: Tuesday, January 15, 2019 10:24 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Cc: Anthony Modestine
<anthony.modestine@ring.com>
Subject: Re: Roselle PD - Ring Partnership

Hello Sergeant Madden,

Apologies for the delay in getting back to you!
Can we schedule the webinar some time in the next two weeks? I'm based in California so 11 or 11:30AM CST is a good starting time for me.

Once we settle on a day/time I'll follow up with more details.

Best,

Sami

On Thu, Jan 10, 2019 at 3:41 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Thanks for everything Anthony.

Hi Sami,

I will handle most of the positions listed below. Please send me some dates that are good for you and I will work it out with our Detective Sergeant.

Thanks,
Tamie

From: Anthony Modestine
<anthony.modestine@ring.com>
Sent: Thursday, January 10, 2019 2:17 PM
To: Madden, Tamie
<tmadden@roselle.il.us>
Cc: Sami Tahari
<sami.tahari@ring.com>
Subject: Roselle PD - Ring Partnership

Hi Tamie - Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami Tahari. Our Next step would be to set up a 1 hour webinar with you and all the key stakeholders for your Portal Onboarding with Sami. The Portal Onboarding is train-the-trainer style so we only require the following people to join:

1. Partnership Coordinator - main champion for the Ring partnership
2. Press/Media Coordinator - typically the PIO who will coordinate the initial partnership announcement and ongoing PR
3. Social Media Coordinator - person(s) in the department who manages comments on

Facebook, Twitter, NextDoor,
etc (if different from #2)

4. Investigative Coordinator -
your resident expert when the
department wants to send a
video request. This person will
be trained on best practices for
ensuring the maximum
participation and sharing of
video.

5. Community Relations
Coordinator - person who
oversees the team that
interfaces with the community
at events, HOA meetings,
Neighborhood Watch
meetings, etc.

Involvement by each of these groups
is essential for active community
participation (specifically on video
requests) and overall long-term
success of the partnership.

Lastly, please ensure you have
access to a computer so we can
screen share the Portal with you.

Sami, can you please link up with
Community Resource Coordinator
Tamie Madden and find a day and
time that works best for both you and
the department to setup with webinar
training?

Thanks

--

Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

--

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Brito, Melissa" <mbrito@roselle.il.us>](mailto:mbrito@roselle.il.us)
Date: 2/15/2019 1:33:10 PM
Subject: Ring Info
Hey Missy,

They haven't sent me a sample press release yet. I have attached the MOU that the Chief signed off on and a description of Neighbors and the LE portal is listed below.

Neighbors by Ring is the free smartphone app that allows citizens to upload videos, photos and alerts related to crime and safety and share them with their neighbors. You do not need Ring cameras to use this app.

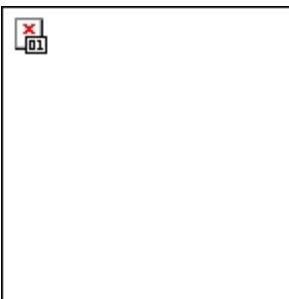
The Neighbors Law Enforcement Portal allows your agency to view and comment on these posts in real-time, directly engage citizens and create neighborhood alerts that are targeted to neighbors in specific geographic areas.

On the investigative side, the portal allows you to see an active camera map of all the Ring devices in your community and directly request relevant video when a crime is committed. All of this is provided to law enforcement and the community at no cost.

We will create a Roselle-specific download link for the app. Anytime someone uses the link to download the neighbors app, Roselle PD gets credit. For every 20 downloads, we send you another device. We are willing to work with the police department, local foundations or the city on a subsidy program to help get additional cameras into the community.

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



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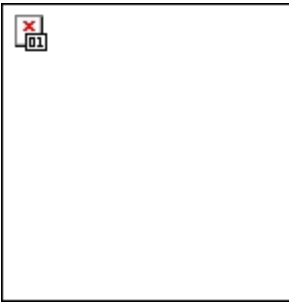
From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
Date: 2/19/2019 12:12:15 PM
Subject: Ring Neighborhood Portal Training
Hi Sgt.,

Please give me a few dates/times when you are available so I can schedule the Ring Partnership training. This is a train the trainer phone conference and I don't think it will take much more than an hour. They say that it can be just the (2) of us but we may want to consider having Gates with us to help train the patrol officers.

Thanks in advance.

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



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From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 2/19/2019 3:57:31 PM
Subject: Follow up
Hi Tamie!

Hope all is well. Just reaching back out to see if we can schedule a time to do your onboarding and get your department rocking on the Portal!

If you don't mind providing me a call and we can see which day and time works best for the department and myself.

610-220-5432

Thanks!

--
Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
["Nudera, James" <jnudera@roselle.il.us>](mailto:jnudera@roselle.il.us)
["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 2/20/2019 3:22:00 PM
Subject: Ring Webinar Training

From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 2/20/2019 3:29:23 PM
Subject: Re: Follow up
Great I will send out the invite shortly.

On Wed, Feb 20, 2019 at 3:28 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Ok, then we will do it at 10 our time which will be 11 your time....

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, February 20, 2019 2:27 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Follow up

it is currently 3:26pm! lol

On Wed, Feb 20, 2019 at 3:26 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

LOL! What time is it at your place now?

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, February 20, 2019 2:24 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Follow up

Would this be 10Am my time (EST) or your time?

On Wed, Feb 20, 2019 at 3:22 PM Anthony Modestine <anthony.modestine@ring.com> wrote:

Great I will send you a new email with all the Press information in it soon! I will added that information into the invitation I will send but it would be using the computer and joining the zoom meeting link. Then Calling into one of the numbers below and entering in

the Meeting ID.

Anthony Modestine is inviting you to a scheduled Zoom meeting.

Topic: Anthony Modestine's Personal Meeting Room

Join Zoom Meeting

<https://ring.zoom.us/j/7551771918>

Dial by your location

+1 646 876 9923 US (New York)

+1 669 900 6833 US (San Jose)

+1 855 880 1246 US Toll-free

+1 877 853 5257 US Toll-free

Meeting ID: 755 177 1918

Find your local number:

<https://zoom.us/u/acyJwLV2yp>

On Wed, Feb 20, 2019 at 3:19 PM Madden, Tamie
<tmadden@roselle.il.us> wrote:

That's perfect Anthony.

The people who will be attending the training besides myself is Detective Sergeant Shawn Kooistra, and Detective Jim Nudera (soon to be sergeant).

Sgt. Kooistra and I can handle the PIO stuff. Just email it to me. I am the big supporter and the CRC. We

have all the bases covered.

I think we will go into the training room and put this on the big screen rather than hovering around one person's desk. What number should we call in on and is there anything I will need to be prepared?

Thanks,
Tamie

From: Anthony Modestine
<anthony.modestine@ring.com>
Sent: Wednesday, February 20, 2019 2:10 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Follow up

Hi Tamie,

Great I can confirm for 2/26 at 10am. Could you let me now know who the key stakeholders are for the department who will be joining our webinar? More importantly I will need the PIOs contact information today to start sending over the public announcement information in preparations of the onboarding.

Thanks!

On Wed, Feb 20, 2019 at 3:05 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hi Anthony,

I apologize for the delay in scheduling the training. I just spoke with the Detective Sergeant and we would be available on 02/26 or 02/27 at 10:00 or

11:00 Am. How does your schedule look for next week?

Thanks,

Tamie

From: Anthony Modestine
<anthony.modestine@ring.com>
Sent: Tuesday, February 19, 2019 2:58 PM
To: Madden, Tamie
<tmadden@roselle.il.us>
Subject: Follow up

Hi Tamie!

Hope all is well. Just reaching back out to see if we can schedule a time to do your onboarding and get your department rocking on the Portal!

If you don't mind providing me a call and we can see which day and time works best for the department and myself.

610-220-5432

Thanks!

--

Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

--

Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

From: anthony.modestine@ring.com
To: tmadden@roselle.il.us
morgan.culbertson@ring.com
Date: 2/20/2019 3:30:32 PM
Subject: Invitation: Onboarding Roselle PD (IL) 2/26 @11AM EST @ Tue Feb 26, 2019 11am - 12pm (EST) (tmadden@roselle.il.us)

[more details »](#)

Onboarding Roselle PD (IL) 2/26 @11AM EST

When Tue Feb 26, 2019 11am - 12pm Eastern Time - New York

Joining info meet.google.com/cuw-dith-vjg

Or dial: +1 669-257-4124 PIN: 578362251#

Calendar tmadden@roselle.il.us

Who

- anthony.modestine@ring.com - organizer
- morgan.culbertson@ring.com
- tmadden@roselle.il.us

We're excited to move forward with our partnership and onboard your key stakeholders onto the Neighbors Portal.

I will be your Account Manager and will be leading your onboarding/training and supporting you moving forward. Please ensure you all have access to a computer so we can screen share the Portal with you. Reminder that this Onboarding is train-the-trainer style so we ask that you only include key stakeholders.

I highly recommend all attendees download the free Neighbors by Ring App.

Anthony Modestine is inviting you to a scheduled Zoom meeting.

Topic: Anthony Modestine's Personal Meeting Room

Join Zoom Meeting

<https://ring.zoom.us/j/7551771918>

Dial by your location

+1 646 876 9923 US (New York)

+1 669 900 6833 US (San Jose)

+1 855 880 1246 US Toll-free

+1 877 853 5257 US Toll-free

Meeting ID: 755 177 1918

Find your local number: <https://zoom.us/u/acyJwLV2yp>

Going (tmadden@roselle.il.us)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tmadden@roselle.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

From: ["Nudera, James" <jnudera@roselle.il.us>](mailto:jnudera@roselle.il.us)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 2/20/2019 3:32:08 PM
Subject: Accepted: Ring Webinar Training

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
["Nudera, James" <jnudera@roselle.il.us>](mailto:jnudera@roselle.il.us)
Date: 2/21/2019 3:50:40 PM
Subject: RIng Info

Here is some info on the Ring Neighbors LE Portal for you to take a look at. If you go to the attribution link you can get the product details.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, February 21, 2019 7:50 AM
To: Madden, Tamie <tmadden@roselle.il.us>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: PR Intro + Materials - Roselle PD (IL) Joins Neighbors

Hi Tamie,

Now that we have our Remote Onboarding set for Tuesday February 26th 10amCST, I wanted to introduce our PR Coordinator, Morgan Culbertson (cc'd) and send over our press packet of materials so we can begin to coordinate plans for the initial public announcement.

First announcement item to note is the In-App alert pushed out by Ring on the day of your Remote Onboarding. This alert serves a simple heads-up to existing users on the Neighbors app in your jurisdiction to let them know once your Department has joined the conversation (see sample alert [here](#)).

In addition to the In-App alert, Morgan will work with you to go over the press packet materials below and establish a target date to roll out a much broader public announcement to officially kick-off the partnership.

Press packet is available to view & download [here](#) and includes the following materials;

- **Press Release Template:** Ready for you to review and customize with a quote, suggested edits to content and to incorporate into official Department release format. Be sure to share your edits with Morgan for a quick final review prior to distribution.
- **Sample Social Media Posts & In-App Alert:** Sample content to share across your existing social media platforms in tandem with the press release and In-App alert pushed by Ring to all local Neighbors app users.
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- **Neighbors App Logo & Imagery:** High-res versions of the Neighbors app logo and other contextual images approved for use in press releases, social media posts and other public communications moving forward.

Also, be sure to include your Dept's unique Neighbors App download link (aka attribution link) and simple text info below in all your Neighbors-related communications materials and outreach moving forward;

Attribution Link: download.ring.com/roselle

Simple Text Info: Or, simply text 'Rosellepd' to '555888' from your smartphone.

That's it for now! Let us know once you've had a chance to review and if you have any questions in the meantime.

Best,

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 2/25/2019 4:24:10 PM
Subject: Re: PR Intro + Materials - Roselle PD (IL) Joins Neighbors
Great, Thanks for the update!

On Mon, Feb 25, 2019 at 4:16 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hey Anthony,

Tomorrow after the training Sgt. Kooistra and I will meet with the Chief and go over it. I will get back to you with it then. I want the Sgt. input and suggestions on it.

Thanks,
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, February 25, 2019 2:37 PM
To: Madden, Tamie <tmadden@roselle.il.us>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Re: PR Intro + Materials - Roselle PD (IL) Joins Neighbors

Hi Tamie,

I just wanted to check in and see how everything is going with the public announcement. When do you anticipate sending over an updated draft so we can help review and set an official PR launch date?

Thanks and look forward to our onboarding tomorrow!

On Thu, Feb 21, 2019 at 8:49 AM Anthony Modestine <anthony.modestine@ring.com> wrote:

Hi Tamie,

Now that we have our Remote Onboarding set for Tuesday February 26th 10amCST, I wanted to introduce our PR Coordinator, Morgan Culbertson (cc'd) and send over our press packet of materials so we can begin to coordinate plans for the initial public announcement.

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That's it for now! Let us know once you've had a chance to review and if you have any questions in the meantime.

Best,

--

Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

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Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

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From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Herron, Steve" <sherron@roselle.il.us>](mailto:sherron@roselle.il.us)
["Tarchala, Roman" <rtarchala@roselle.il.us>](mailto:rtarchala@roselle.il.us)

Date: 2/26/2019 9:27:12 AM

Subject: FW: PR Intro + Materials - Roselle PD (IL) Joins Neighbors

Sgt. Kooistra, Det. Nudera and I have the Ring Neighborhood LE Portal training scheduled for today at 1000 in the conference room. If you would like more details on the capabilities of the program you are more than welcome to sit in on it.

As you can see below they are anxious to get the word out about our partnership. In the MOU that was signed we agree to the dissemination of a joint press release. If you click on the press packet section below you will see what Ring's draft looks like. I was hoping that we could meet after the training to discuss thoughts on what we think is acceptable to have in the release.

If you are not free today then I can catch you up on this when you have a moment.

Thanks,
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Monday, February 25, 2019 2:37 PM

To: Madden, Tamie <tmadden@roselle.il.us>; Morgan Culbertson <morgan.culbertson@ring.com>

Subject: Re: PR Intro + Materials - Roselle PD (IL) Joins Neighbors

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Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 2/26/2019 11:48:12 AM
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the [Roselle Police Department](#) in the Ring Neighbors Portal.

Neighbors Portal provides the [Roselle Police Department](#) with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



Email intended for tmadden@roselle.il.us.

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From: ["Ring Neighbors Portal Team" <neighbors-portal@ring.com>](mailto:neighbors-portal@ring.com)
To: tmadden@roselle.il.us
Date: 2/26/2019 2:48:53 PM
Subject: Agencies Working Together



Agency Collaboration

Recently, four agencies in Kansas came together as a team to create safer communities through the Neighbors Portal. Since crime knows no jurisdiction, they realized they could best serve their communities by working together. Do you know of other agencies who are ready to join us in making communities safer? Send us your referrals to get them on board today.

[Refer An Agency](#)

Welcome Our Newest Agencies

Dozens of agencies across the country have started using Neighbors Portal to engage with their community members and aid in investigations.

We wanted to take a moment to introduce our newest law enforcement partners.



Houston PD - TX

Columbus PD - OH

Prince George's County PD - MD

Horry County PD - SC

Myrtle Beach PD - SC
Frisco PD - TX
Amarillo PD - TX
Surprise PD - AZ
Toms River PD - NJ
Quincy PD - MA
Broken Arrow PD - TX
Missouri City PD - TX
Castle Shannon PD - PA
Northern York County PD - PA
Hernando County SO - FL
The Colony PD - TX
Long Branch PD - NJ
Dunwoody PD - GA
El Portal PD - FL
Essex PD - VT
Baldwin Borough PD - PA
Stafford Township PD - NJ
Overland Park PD - KS
Olathe PD - KS
Lenexa PD - KS
Shawnee PD - KS
Wolcott PD - CT
Rocky River PD - OH

"We have chosen to become a part of the conversation that is already going on with the Neighbors app," "I think of it as a table; all of the neighbors in the neighborhood are sitting around a table; we have pulled up a chair to that table." - Sgt. Craig Herrmann, Shawnee PD, Kansas

Log Into Portal

First time logging into Portal? Reply to this email for assistance.



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Our mailing address is:

1523 26th Street
Santa Monica, CA 90404

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
Date: 2/27/2019 9:43:10 AM
Subject: RE: Ring<>Roselle Partnership!

Hey Anthony,

I completed and attached the portal user setup. I am not sure what assigned alert zone is. If that means that you get notified of any post in the village limits then I would like everyone on the list to get contacted. But let me know what that means because I am crafting an email with some instructions for everyone. I will go over it in more detail at a staff meeting but I need to get this running sooner than that.

Thanks so much for the social media stuff. That is perfect. I will send out our first post tomorrow morning. We have a Town Hall meeting tomorrow night and the Chief wants to talk about this then.

I can't thank you enough! You have been extremely helpful!

Thanks,
Tamie

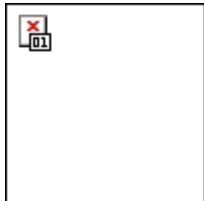
From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, February 26, 2019 4:15 PM
To: Madden, Tamie <tmadden@roselle.il.us>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Re: Ring<>Roselle Partnership!

That's no problem at all! I have sent over the press packet the other day but I will attach again [here](#). This drop box included some sample social media announcement for each platform(facebook, twitter, nextdoor, etc). This will ultimately get your department up and running on the Portal this week and you can start interacting with your community! Please let me know when you anticipate posting your social media announcement. I need to link up with my team to make sure your In App Alert goes out to your community through the Ring App and Neighbors by Ring App and we switch your Portal to Active.

I have reattached the Portal user setup excel sheet in this email. Let me know if you have any questions on filling it out.

Thanks for providing me the emails of those who attended. I will email them tomorrow some user guides and best practices sheets.

Let me know if you have any additional questions!



On Tue, Feb 26, 2019 at 4:55 PM Madden, Tamie <tmadden@roselle.il.us> wrote:
I am sorry! I totally forgot to send you the info on the people who attended the meeting.

The people who were present at the meeting were:

Detective Sergeant Shawn Kooistra skooistra@roselle.il.us
Detective Wade Hartman whartman@roselle.il.us
Detective James Nudera jnudera@roselle.il.us

The other admin for this project will be Robert Legg and he can be reached at rlegg@roselle.il.us. Unfortunately he couldn't attend the meeting but I will catch him up on what we went over.

Where can I find the provision user doc?

I think skipping the press release would be great. We have a much bigger following through social media anyways. It's rare of our releases to get picked up by the media. I love the attachment. I will take blurbs from the press release to add into the social media posts. I am sure we will do more than one. If we do just the social media blast I think we can go live this week!

Thanks for walking me through all of this.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, February 26, 2019 3:40 PM
To: Madden, Tamie <tmadden@roselle.il.us>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Re: Ring<>Roselle Partnership!

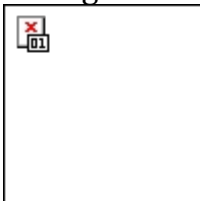
Hi Tamie,

Edge should work as a supported browser!

Could you please fill out the provision user doc? I would like to email each individual with instructions on how to log in and some user guides on the Portal itself.

As far as the press release I have CC'd Morgan(PR Coordinator) into this email to help provide insight on this question.

I have also attached your social media asset. If you are interested we can skip the press release and your department can make the announcement directly through social media?



On Tue, Feb 26, 2019 at 4:34 PM Madden, Tamie <tmadden@roselle.il.us> wrote:
Hey Anthony,

What was the third browser you referenced in your training? I caught Google Chrome and Fire Fox but missed the last. They like for the officers to use Microsoft products like Edge as a browser but I wasn't sure if you cited that one. I am in the system as they let me use Chrome.

I will set our users up later today or tomorrow.

The Chief doesn't want the map to be broken down into zones. He would rather all sergeants receive the emails notifying them of what is coming up in Ring. I would like to discuss this more with you later to make sure I am clear on this.

As for the press release, the Chief thinks it is too long for us to put out. Do you have an abbreviated version of this that you would be ok with. I don't want to bother chopping your release up. I would rather you let me know what you are good with cutting out.

Thanks,
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Tuesday, February 26, 2019 12:57 PM

To: Madden, Tamie <tmadden@roselle.il.us>

Subject: Re: Ring<>Roselle Partnership!

Thanks Tamie, I will forward that question to my team and provide you an answer.

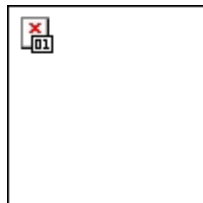
As far as logging in:

Were you able to create a password and set your account of at all?

Were you ever brought to the Neighbors Feed page at all?

Which browser and version are you using?

You could try also clearing your Cache and trying it again. Let me know if anything changes.



On Tue, Feb 26, 2019 at 1:40 PM Madden, Tamie

<tmadden@roselle.il.us> wrote:

Hi Anthony,

Thanks for connecting with us earlier. The detectives were very impressed with the system. I believe they will find it to be very useful once we are up and running.

I have accepted my invite to the Neighbors Portal but unfortunately

I can't access it right now. <https://nw.ring.com/> just shows a white screen. I am checking with IT to see if we are having issues.

I will be meeting with the Chief at lunch to go over the program and press release. I will get back to you once I have some answers on how to proceed.

Can you follow up with the question I had about Crime Reports data. The issue we have had with Crime Reports is that the information is coming from what the officer originally codes it out as. In some instances there are errors made by the officer and since there is no approval process for this the bad information is out there until we figure it out. Then there is the issue that once it is investigated the offense may change and that could be weeks after the report goes out. In that instance once the coding is changed the crime reports data will be changed w/i a 24 hour period. Does your team continue to upload crime report data so the changes will be reflected in the Neighbors app?

I will shoot you an email once I talk to the Chief.

Thanks and I hope you feel better soon.
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, February 26, 2019 11:30 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Ring<>Roselle Partnership!

Hi Tamie,

Thank you for connecting with me earlier for the Portal Onboarding! Recap below as promised:

1. Portal Requirements

a) Account Provisioning - Attached is an Excel doc outlining what's needed to provision users. Please add everyone that would potentially need an account and send it back so we can set up their accounts. Let me know if you have any questions on this!

b) Browser Compatibility - Portal is compatible with Chrome or Firefox. Please refrain from using Internet Explorer or any others not listed above.

2. Training Materials - Attached are Training Materials that you can distribute to users that are provisioned. These should

help provide context and baseline knowledge for them to properly use Portal.

3. Seed Units - I will be sending 5 donation devices to Tamie Maddens's attention to: 103 S Prospect St Roselle, IL 60172 and follow up with a shipping confirmation as soon as I receive it!

4.Beats Map - Please send me a copy of your Beats Map so we can update your Portal accordingly.

I will send you over your Social Media asset once it's created, again this will be used for your Facebook, Twitter, etc announcement.

Please let me know if we can be of any other assistance to help put out the public announcement. Once the draft is ready Morgan would like to review and have the final say before this goes out to the public.

Thanks!

--

Anthony Modestine
Neighborhood's Account Manager



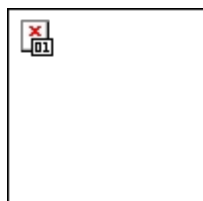
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USA Today: [Police say crime drops with video doorbell](#)

--

Anthony Modestine
Neighborhood's Account Manager



From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
["Barreto, Robert" <RBarreto@roselle.il.us>](mailto:RBarreto@roselle.il.us)
["Bata \ \(Berk\\), Rachel" <RBata@roselle.il.us>](mailto:RBata@roselle.il.us)
["Fortuna, Joel" <JFortuna@roselle.il.us>](mailto:JFortuna@roselle.il.us)
["Gates, Robert J." <rgates@roselle.il.us>](mailto:rgates@roselle.il.us)
["Hartman, Wade" <WHartman@roselle.il.us>](mailto:WHartman@roselle.il.us)
["Nudera, James" <jnudera@roselle.il.us>](mailto:jnudera@roselle.il.us)
["Legg, Robert" <RLegg@roselle.il.us>](mailto:RLegg@roselle.il.us)

Date: 2/27/2019 11:05:37 AM

Subject: Ring Neighbor Law Enforcement Portal

Hi,

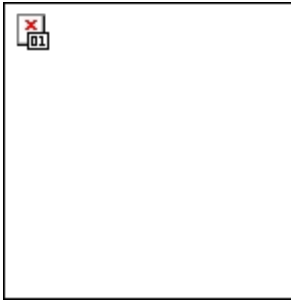
We have signed up to join Neighbors by Ring. This is an electronic neighborhood watch type program and will allow us to communicate and share information with the community quickly and efficiently. You will have the ability to see what types of posts residents are talking about on this app which are strictly related to safety, suspicious and criminal activities. You will be able to send out community alerts, requests for witnesses or video through this system. It will be extremely helpful in looking for video camera systems as there are over 600 ring cameras in Roselle. There are more than 200 users signed up for this app and they are monitoring what is happening in our area. The system provides the users anonymity and you will not be able to see exact addresses of camera systems unless they share it. I have attached a short video that gives you an idea of what the system can do. <https://blog.ring.com/2018/05/08/introducing-the-neighbors-app-the-new-neighborhood-watch/>

Any officer can sign up for this on their phone to see what posts are going up in their zone. Sergeants and Detectives have been signed up to be users and have the ability to send out alerts or request video from users. I hope to have this up and running by tomorrow morning. You should be receiving an email from Ring in the near future with some more details. If you do not receive an email from Ring in the next day or so let me know so I can check on it. When you receive the invitation from Ring you must sign in and create your password so you can access the program. I have attached a few documents for you to review so you know what this program is about. Please share this information with your officers because we will be posting this on our social media sites tomorrow to get the ball rolling.

If you have any questions or would like some more details Sgt. Kooistra, Det. Hartman, Det. Nudera, and I have been trained on the system. Please feel free to reach out to us.

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



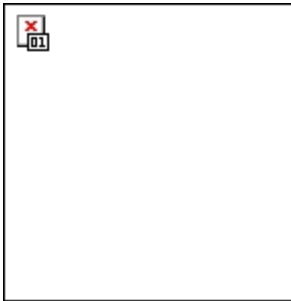
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From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Herron, Steve" <sherron@roselle.il.us>](mailto:sherron@roselle.il.us)
["Tarchala, Roman" <rtarchala@roselle.il.us>](mailto:rtarchala@roselle.il.us)
Date: 2/27/2019 11:14:52 AM
Subject: Ring

I wanted to push this forward so you can announce it at the Town Hall meeting tomorrow. I talked to the Ring guy yesterday and he said we don't have to do a press release. We can handle it all through our social media accounts. I have provided ring with the user information and will finish uploading the details in the system today. Ring will activate us in the system today and I will send out the social media blast in the morning.

I have attached some information that might help you with your schpeel tomorrow.

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172
(630) 671-4067 Direct
(630) 980-3279 Fax



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From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Nudera, James" <jnudera@roselle.il.us>](mailto:jnudera@roselle.il.us)
Date: 2/27/2019 12:54:19 PM
Subject: FW: You've been invited to join Ring Neighbors Portal

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, February 26, 2019 10:48 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: You've been invited to join Ring Neighbors Portal



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[Join Portal Now](#)

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Email intended for tmadden@roselle.il.us.

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ring



From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
["Barreto, Robert" <RBarreto@roselle.il.us>](mailto:RBarreto@roselle.il.us)
["Bata \ \(Berk\\), Rachel" <RBata@roselle.il.us>](mailto:RBata@roselle.il.us)
["Fortuna, Joel" <JFortuna@roselle.il.us>](mailto:JFortuna@roselle.il.us)
["Gates, Robert J." <rgates@roselle.il.us>](mailto:rgates@roselle.il.us)
["Hilger, William" <whilger@roselle.il.us>](mailto:whilger@roselle.il.us)
["Nudera, James" <jnudera@roselle.il.us>](mailto:jnudera@roselle.il.us)

Date: 2/27/2019 1:01:10 PM

Subject: FW: Ring Neighbor Law Enforcement Portal

One other important tip. You will need to sign up and view this program through Edge, Fire Fox, or Google Chrome. If you use it in any other browser you will simply see a white screen.

From: Madden, Tamie

Sent: Wednesday, February 27, 2019 10:06 AM

To: Kooistra, Shawn <SKooistra@roselle.il.us>; Barreto, Robert <RBarreto@roselle.il.us>; Bata (Berk), Rachel <RBata@roselle.il.us>; Fortuna, Joel <JFortuna@roselle.il.us>; Gates, Robert J. <rgates@roselle.il.us>; Hartman, Wade <WHartman@roselle.il.us>; Nudera, James <jnudera@roselle.il.us>; Legg, Robert <RLegg@roselle.il.us>

Cc: Herron, Steve <sherron@roselle.il.us>; Tarchala, Roman <rtarchala@roselle.il.us>

Subject: Ring Neighbor Law Enforcement Portal

Hi,

We have signed up to join Neighbors by Ring. This is an electronic neighborhood watch type program and will allow us to communicate and share information with the community quickly and efficiently. You will have the ability to see what types of posts residents are talking about on this app which are strictly related to safety, suspicious and criminal activities. You will be able to send out community alerts, requests for witnesses or video through this system. It will be extremely helpful in looking for video camera systems as there are over 600 ring cameras in Roselle. There are more than 200 users signed up for this app and they are monitoring what is happening in our area. The system provides the users anonymity and you will not be able to see exact addresses of camera systems unless they share it. I have attached a short video that gives you an idea of what the system can do. <https://blog.ring.com/2018/05/08/introducing-the-neighbors-app-the-new-neighborhood-watch/>

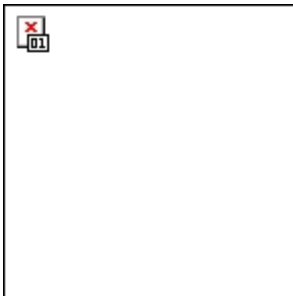
Any officer can sign up for this on their phone to see what posts are going up in their zone. Sergeants and Detectives have been signed up to be users and have the ability to send out alerts or request video from users. I hope to have this up and running by tomorrow morning. You should be receiving an email from Ring in the near future with some more details. If you do not receive an email from Ring in the next day or so let me know so I can check on it. When you receive the invitation from Ring you must sign in and create your password so you can access the program. I have attached a few documents for you to review so you know what this program is about. Please share this information with your officers because we will be posting this on our social media sites tomorrow to get the ball rolling.

If you have any questions or would like some more details Sgt. Kooistra, Det. Hartman, Det. Nudera, and I have been trained on the system. Please feel free to reach out to us.

Tamie Madden
Community Resource Coordinator
Roselle Police Department

103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



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From: ["Craig Celia" <roadwingguy@gmail.com>](mailto:roadwingguy@gmail.com)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 2/28/2019 10:42:42 AM
Subject: Re: WOOD DALE POLICE DEPARTMENT: Police Department Names 2018 Employees of the Year | DuPage Policy Journal

Perfect!

On Thu, Feb 28, 2019 at 9:42 AM Madden, Tamie <tmadden@roselle.il.us> wrote:

Yep! Finishing up his 30 years. I will send you the invite for his cake and coffee. It is around 04/11.

From: Craig Celia <roadwingguy@gmail.com>
Sent: Thursday, February 28, 2019 9:41 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: WOOD DALE POLICE DEPARTMENT: Police Department Names 2018 Employees of the Year | DuPage Policy Journal

He is retiring huh? Nice!

On Thu, Feb 28, 2019 at 9:39 AM Madden, Tamie <tmadden@roselle.il.us> wrote:

Don't worry. I am sure they were just happy to get it from you. Especially since DC will be gone soon. ☺

From: Craig Celia <roadwingguy@gmail.com>
Sent: Thursday, February 28, 2019 9:29 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: WOOD DALE POLICE DEPARTMENT: Police Department Names 2018 Employees of the Year | DuPage Policy Journal

Yes, I am! Love the app. We are also in the process of getting that for WDPD, just waiting for my Chief to bring it to the City Manager for approval, then we can sign the contract. We already went through the law enforcement portal training. As a side note, I dropped off challenge coins yesterday for the Chief and Roman...I felt bad it's been awhile since I told him I would get those to them..

On Thu, Feb 28, 2019 at 8:37 AM Madden, Tamie
<tmadden@roselle.il.us> wrote:

Hey, are you signed up for Ring Neighbors? You don't have to have Ring cameras to view the postings in your neighborhood. Check out the app, it's pretty cool. I have been in the group at home for about a year and I hope to go live with it on the PD side here at RPD today. I am just waiting for final confirmation from Ring.

I thought you might find it interesting from the resident perspective.

From: Craig Celia <roadwingguy@gmail.com>
Sent: Thursday, February 28, 2019 8:29 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: WOOD DALE POLICE DEPARTMENT: Police Department Names 2018 Employees of the Year | DuPage Policy Journal

Absolutely! I am sure his father would want to see it as well!

On Thu, Feb 28, 2019 at 8:27 AM Madden, Tamie
<tmadden@roselle.il.us> wrote:

Oh Craig, thanks so much for sending this to me. I am so proud of him and happy that he is working hard at WDPD.

From: Craig Celia <roadwingguy@gmail.com>
Sent: Thursday, February 28, 2019 1:05 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: WOOD DALE POLICE DEPARTMENT: Police Department Names 2018 Employees of the Year | DuPage Policy Journal

<https://dupagepolicyjournal.com/stories/5117860-40-wood-dale-police-department-police-department-names-2018-employees-of-the-year>

Nice Article!!

--

Craig Celia

Illinois Conceal Carry Courses



--

Craig Celia

Illinois Conceal Carry Courses



--

Craig Celia

Illinois Conceal Carry Courses



From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
Date: 2/28/2019 4:12:47 PM
Subject: RE: Roselle PD (IL) Public Announcement
[Awersome! Thanks for the tip. I will remind them to do that. This is going to be fun!](#)

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, February 28, 2019 2:50 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Roselle PD (IL) Public Announcement

Hi Tamie,

I will send you an update as soon as the In-App Alert is released to your community! Once that happens your Portal will go LIVE! Remember to tell your Detectives to send out a LE Alert first before sending out the video request!

This will put some context behind the email as well as reach out to Neighbor by Ring users who are using third-party cameras that could possibly have captured valuable video as well! I made a sample post below!

Will reach back out soon!

On Thu, Feb 28, 2019 at 3:33 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:
Hi Tamie! Have been in meetings so apologies for only just now seeing your messages.

Although we do ask for a chance to sign off on any partnership-related PR materials (especially on initial outreach); The release quote and posts look good here and solidly on-message :)

Anthony is reaching out for our team to send the alert and activate portal and will come back to you asap with confirmation.

Keep me posted on any inquiries from today! Ill be sure to do the same. Also, would you be able to forward the final release for our records when you get a chance? Thank you!

Best,

Morgan
Morgan Culbertson, Public Relations Coordinator - Neighbors
Morgan@ring.com
m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)
KENS5: ['Neighbors' app helps curb community crime](#)

On Thu, Feb 28, 2019 at 3:03 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hi Morgan,

I pushed the information out on our social media accounts. How do I proceed with this in-app alert? The detectives were just in my office asking because they want to start using it today.

Let me know ASAP.

Thanks,

Tamie

From: Morgan Culbertson <morgan.culbertson@ring.com>

Sent: Wednesday, February 27, 2019 6:57 PM

To: Anthony Modestine <anthony.modestine@ring.com>

Cc: Madden, Tamie <tmadden@roselle.il.us>; Media <media@ring.com>

Subject: Roselle PD (IL) Public Announcement

Hi Tamie,

We're excited to announce and officially launch with Roselle PD as well!

Do you have an updated draft release ready for review from the materials shared earlier this week? If we can get a final draft ready and approved before then we can most certainly plan for RPD to go live tomorrow.

We would also push out the In-App alert simultaneous to your release / social posts so you would then be able to craft your own message as RPD and announce with your first post on the Neighbors app using portal.

Let me know if you have any questions!

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

ABC Action News: [Tampa Police credits app for helping catch serial porch pirate](#)

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: ['Neighbors' app helps curb community crime](#)

On Wed, Feb 27, 2019 at 7:30 PM Anthony Modestine
<anthony.modestine@ring.com> wrote:

Hi Tamie,

Looping in Morgan to weigh in and assist!

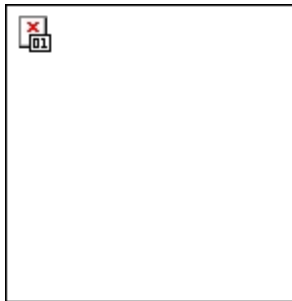
On Wed, Feb 27, 2019 at 4:50 PM Madden, Tamie
<tmadden@roselle.il.us> wrote:

Hey Anthony,

Are we all set for tomorrow's start date? I am just putting together the posts for our social media sites. Will I be able to put the message out on Neighbor's say how excited we are to have joined? Let me know how it looks.

Thanks,
Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



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telephone (630) 980-2025 and delete it and all copies and backups thereof. Thank you.

--
Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

--
Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)

To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)

["Morgan Harman" <Morgan@ring.com>](mailto:Morgan@ring.com)

Date: 2/28/2019 4:38:15 PM

Subject: Re: Roselle PD (IL) Public Announcement

Hi Tamie,

Your Portal is now active, you are free to start engaging with your community! Let me know if you have any other questions.



On Thu, Feb 28, 2019 at 4:31 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:
That would be so cool indeed!! And exactly what we hope will be the case with you up and running on portal.

We are awaiting final confirmation on portal activation and will let you know asap.

Regarding social media or other posts, no need for our sign off there! As long as the partnership messaging component is consistent (and youre using the download text

code/links) than have at it!

Success stories that also show the value of the app and our partnership will only serve to grow and strengthen the neighbors community and enhance engagement among your residents. Win-win-win!

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors
Morgan@ring.com
m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: ['Neighbors' app helps curb community crime](#)

On Thu, Feb 28, 2019 at 3:49 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hey Morgan,

Sorry to be such a pain! I think it would be so cool if we could solve a fraud/bmv case the day we go live on the system from a residents video. I plan on posting similar messages on social media over the next couple weeks and when I have a second I will create some flyers. Everything will be based off of the attachments. Do you want me to send you copies each time I change it up???

Thank you so much for your help and quick response.

Tamie

From: Morgan Culbertson <morgan.culbertson@ring.com>

Sent: Thursday, February 28, 2019 2:33 PM

To: Madden, Tamie <tmadden@roselle.il.us>

Cc: Morgan@ring.com; Anthony Modestine <anthony.modestine@ring.com>;
Media <media@ring.com>

Subject: Re: Roselle PD (IL) Public Announcement

Hi Tamie! Have been in meetings so apologies for only just now seeing your messages.

Although we do ask for a chance to sign off on any partnership-related PR materials (especially on initial outreach); The release quote and posts look good here and solidly on-message :)

Anthony is reaching out for our team to send the alert and activate portal and will come back to you asap with confirmation.

Keep me posted on any inquiries from today! Ill be sure to do the same.
Also, would you be able to forward the final release for our records when you get a chance? Thank you!

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: ['Neighbors' app helps curb community crime](#)

On Thu, Feb 28, 2019 at 3:03 PM Madden, Tamie
<tmadden@roselle.il.us> wrote:

Hi Morgan,

I pushed the information out on our social media accounts. How do I proceed with this in-app alert? The detectives were just in my office asking because they want to start using it today.

Let me know ASAP.

Thanks,

Tamie

From: Morgan Culbertson <morgan.culbertson@ring.com>
Sent: Wednesday, February 27, 2019 6:57 PM
To: Anthony Modestine <anthony.modestine@ring.com>
Cc: Madden, Tamie <tmadden@roselle.il.us>; Media <media@ring.com>
Subject: Roselle PD (IL) Public Announcement

Hi Tamie,

We're excited to announce and officially launch with Roselle PD as well!

Do you have an updated draft release ready for review from the materials shared earlier this week? If we can get a final draft ready and approved before then we can most certainly plan for RPD to go live tomorrow.

We would also push out the In-App alert simultaneous to your release / social posts so you would then be able to craft your own message as RPD and announce with your first post on the Neighbors app using portal.

Let me know if you have any questions!

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

ABC Action News: [Tampa Police credits app for helping catch serial porch pirate](#)

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: ['Neighbors' app helps curb community crime](#)

On Wed, Feb 27, 2019 at 7:30 PM Anthony Modestine
<anthony.modestine@ring.com> wrote:

Hi Tamie,

Looping in Morgan to weigh in and assist!

On Wed, Feb 27, 2019 at 4:50 PM Madden,
Tamie <tmadden@roselle.il.us> wrote:

Hey Anthony,

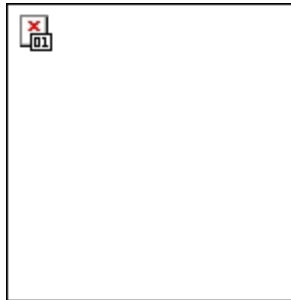
Are we all set for tomorrow's start date? I am just putting together the

posts for our social media sites. Will I be able to put the message out on Neighbor's say how excited we are to have joined? Let me know how it looks.

Thanks,

Tamie Madden
Community Resource
Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



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From: [REDACTED]
To: ["Tamie Madden" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 2/28/2019 5:17:28 PM
Subject: [REDACTED] commented on Roselle Police Department's photo.



Facebook

[REDACTED] commented
on [Roselle Police Department's](#)
[photo](#).



[View on Facebook](#)

Reply to this email to comment on
this post.

This message was sent to
tmadden@roselle.il.us. If you don't want to
receive these emails from Facebook in the
future, please [unsubscribe](#).
Facebook, Inc., Attention: Community
Support, 1 Facebook Way, Menlo Park, CA
94025
To help keep your account secure, please
don't forward this email. [Learn more](#).

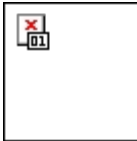
From: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
To: ["Herron, Steve" <sherron@roselle.il.us>](mailto:sherron@roselle.il.us)
["Tarchala, Roman" <rtarchala@roselle.il.us>](mailto:rtarchala@roselle.il.us)
["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
["Nudera, James" <jnudera@roselle.il.us>](mailto:jnudera@roselle.il.us)
["Hartman, Wade" <WHartman@roselle.il.us>](mailto:WHartman@roselle.il.us)

Date: 3/1/2019 1:28:10 PM

Subject: FW: Roselle Police Department needs your help!

I just sent out a request. Below is what it looks like. Only the section in gray is what I had to type, along with date/time of request. App did the rest.

Shawn Kooistra #185
Detective Sergeant
Roselle Police Dept/Training Supervisor
DuPage Major Crimes Task Force
Desk: 630-671-4085
Fax: 630-529-8653
Email: skooistra@roselle.il.us



From: Ring Team <videorequest@ring.com>
Sent: Friday, March 1, 2019 12:25 PM
To: Kooistra, Shawn <SKooistra@roselle.il.us>
Subject: Roselle Police Department needs your help!

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.

ring

Dear Neighbor,

Detective Sergeant Shawn Kooistra of the **Roselle Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Detective Sergeant Kooistra** of the **Roselle Police Department** is seeking videos recorded between: **February 15th from 2:00 AM to 4:00 AM**

A message from **Detective Sergeant Kooistra**:

The Roselle PD has a report of a subject pulling on car door handles in the Springwood Drive area, at 3:15am on 2/15; arriving in a black SUV. No entry was made, however anyone that has any valuable video that might help with this investigation, please call me at 630-671-4085. Thanks.

Share Videos

Review Videos

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community, this is a great opportunity by sharing your Ring videos and your contact information with **Detective Sergeant Kooistra** of the **Roselle Police Department**

Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Detective Sergeant Kooistra** at **Roselle Police Department** or the Ring Video Request Team at videorequest@ring.com.

[Please unsubscribe me from future requests to share footage](#)



Email intended for skooistra@roselle.il.us.

[Learn more about video requests.](#)

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ring



From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)

To: ["Brito, Melissa" <mbrito@roselle.il.us>](mailto:mbrito@roselle.il.us)

Date: 3/4/2019 1:56:02 PM

Subject: RE: Neighbors by Ring

That was it for the advertising. Maybe you could use something off of the best practices sheet though. Take a look at the attachment.

From: Brito, Melissa <mbrito@roselle.il.us>

Sent: Monday, March 4, 2019 12:53 PM

To: Madden, Tamie <tmadden@roselle.il.us>

Subject: Re: Neighbors by Ring

I think this could work, do you have other optional layouts (more vertical than horizontal), or did they just supply the one layout?

Melissa Brito
Community Relations Coordinator
Village of Roselle
(630) 671-2817



From: "Madden, Tamie" <tmadden@roselle.il.us>

Date: Monday, March 4, 2019 at 12:47 PM

To: "Brito, Melissa" <mbrito@roselle.il.us>

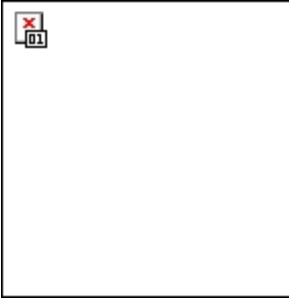
Subject: Neighbors by Ring

Is this enough or do you need more?

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct

(630) 980-3279 Fax

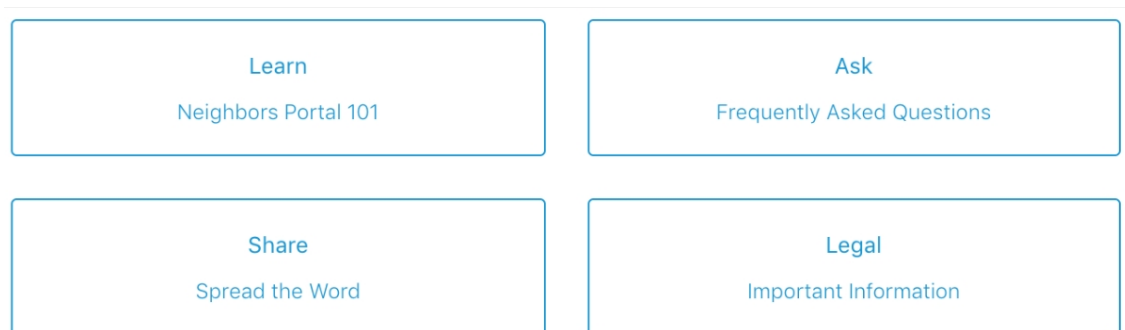


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From: ["Ring Neighbors Portal Team" <neighbors-portal@ring.com>](mailto:neighbors-portal@ring.com)
To: tmadden@roselle.il.us
Date: 3/12/2019 3:39:53 PM
Subject: Have questions? We've got answers.



Introducing the new **Resources** tab at the top of Neighbors Portal. This is our latest feature in Portal that serves as your new Resource Center. You'll find answers to the most commonly asked questions, training materials, best practices, success stories, and more. Here's a first look:



[View Resource Center](#)

*Login to Portal Required

For any questions, reply to this email or reach out to your Account Manager directly.



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Our mailing address is:

1523 26th Street
Santa Monica, CA 90404

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#).

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: msloan@elkgrove.org
Date: 3/13/2019 2:48:32 PM
Subject: Ring
Hey Meredith,

It was a pleasure speaking with you today. The attachments were sent to me by Ring. Hopefully this gives you a better idea of what the program is about. Ring does monitor the posts very closely and they have a strict guideline on what can be posted. Ring does pull data from crimereports.com and posts it on the platform. I have a story about that so call me tomorrow.

Below is information from Anthony at Ring:

Neighbors by Ring is the free smartphone app that allows citizens to upload videos, photos and alerts related to crime and safety and share them with their neighbors. You do not need Ring cameras to use this app.

The Neighbors Law Enforcement Portal allows your agency to view and comment on these posts in real-time, directly engage citizens and create neighborhood alerts that are targeted to neighbors in specific geographic areas.

On the investigative side, the portal allows you to see an active camera map of all the Ring devices in your community and directly request relevant video when a crime is committed. All of this is provided to law enforcement and the community at no cost.

We will create a Roselle-specific download link for the app. Anytime someone uses the link to download the neighbors app, Roselle PD gets credit. For every 20 downloads, we send you another device. We are willing to work with the police department, local foundations or the city on a subsidy program to help get additional cameras into the community.

Hope this helps and I will talk to you soon.
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, February 26, 2019 11:30 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Ring<>Roselle Partnership!

Hi Tamie,

Thank you for connecting with me earlier for the Portal Onboarding! Recap below as promised:

1. Portal Requirements

a) Account Provisioning - Attached is an Excel doc outlining what's needed to provision users. Please add everyone that would potentially need an account and send it back so we can set up their accounts. Let me know if you have any questions on this!

b) Browser Compatibility - Portal is compatible with Chrome or Firefox. Please refrain from using Internet Explorer or any others not listed above.

2. Training Materials - Attached are Training Materials that you can distribute to users that are provisioned. These should help provide context and baseline knowledge for them to properly use Portal.

3. Seed Units - I will be sending 5 donation devices to Tamie Maddens's attention to: 103 S Prospect St Roselle, IL 60172 and follow up with a shipping confirmation as soon as I receive it!

4.Beats Map - Please send me a copy of your Beats Map so we can update your Portal accordingly.

I will send you over your Social Media asset once it's created, again this will be used for your Facebook, Twitter, etc announcement.

Please let me know if we can be of any other assistance to help put out the public announcement. Once the draft is ready Morgan would like to review and have the final say before this goes out to the public.

Thanks!

--

Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 3/14/2019 1:43:13 PM
Subject: RE: Ring (Question)

Oh and I also talked to a colleague of mine in New York. He is working on it but said it was going to be a very slow process. It would be great if NY jumped on board!

From: Madden, Tamie
Sent: Thursday, March 14, 2019 1:41 PM
To: 'Anthony Modestine' <anthony.modestine@ring.com>
Subject: RE: Ring (Question)

Hi Anthony,

Things are going well. We are keeping busy as always.
Yes, please give my info to Crystal Lake and I will let them know how this is going for us. Just so you are aware, I spoke with a detective with Elk Grove Village, IL yesterday about this program as they are strongly considering signing up. I also gave her your information for other questions they may have. I believe they did the initial webinar but had some more questions. So you should be hearing from them in the near future.

Take care,
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, March 14, 2019 1:33 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Ring (Question)

Hi Tamie,

I hope all is well!

We are currently working with Crystal Lake PD, IL and the point of contact over there was interested in reaching out to the other departments in IL that have partnered up with Ring. Would it be okay if I provided this officer your email address to get in contact with you?

Thank you.

--

Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

From: ["Ring Team" <noreply@asknicelyemail.com>](mailto:noreply@asknicelyemail.com)
To: ["Tamie Madden" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 3/19/2019 4:27:38 PM
Subject: Hi Tamie, just a quick question about Ring Neighbors Portal



How likely are you to recommend Ring's Neighbors Portal to others in law enforcement?

0	1	2	3	4	5
6	7	8	9	10	

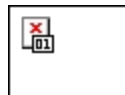
1 - Not Likely

10 - Extremely Likely

The email was sent by AskNicely on behalf of Ring's Neighbors Portal.

Powered by AskNicely

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From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)

To: [Sergeants <Sergeants@roselle.il.us>](mailto:Sergeants@roselle.il.us)

Date: 3/22/2019 9:25:03 AM

Subject: More Ring Info

Here is a little more information for you on the Ring program.

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>

Sent: Tuesday, March 12, 2019 3:40 PM

To: Madden, Tamie <tmadden@roselle.il.us>

Subject: Have questions? We've got answers.



Introducing the new **Resources** tab at the top of Neighbors Portal. This is our latest feature in Portal that serves as your new Resource Center. You'll find answers to the most commonly asked questions, training materials, best practices, success stories, and more. Here's a first look:

Learn

Neighbors Portal 101

Ask

Frequently Asked Questions

Share

Spread the Word

Legal

Important Information

[View Resource Center](#)

*Login to Portal Required

For any questions, reply to this email or reach out to your Account Manager directly.



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From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Steve Renje" <srenje@crystallake.org>](mailto:srenje@crystallake.org)
Date: 3/27/2019 4:58:02 PM
Subject: RE: Ring neighborhood
Hey Sgt.,

Unfortunately I don't have a ton of information for you. We launched our Ring program in late February so we are just starting out. The officers and detectives were very receptive to it as many already use it at home. The detectives have sent out community bulletins and requests for video to assist with cases but didn't get responses. I think this is a good program and is very simple to use but we need to advertise it more. Once we have more residents signed up for it we will see more activity on it. At the community events the people who I speak with seem interested and excited about it but who knows if they actually went home and signed up for it. I am sorry I couldn't be more help. If you have any other questions feel free to reach out to me.

Thanks,
Tamie Madden
630 671-4067

From: Steve Renje <srenje@crystallake.org>
Sent: Wednesday, March 27, 2019 3:28 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Ring neighborhood

Good Afternoon Tammy,

My name is Steve Renje and I am a Sergeant with the City of Crystal Lake. Rohit Murti, Ring Territory Manager, provided me with your contact information. Our PD is interested in partnering with Ring and we recently sat through a demo involving Ring Neighborhood. The next step in our process is to obtain City Council approval. In the memo to our City Manager, I would like to include information about the programs reception and success with other Illinois agencies. If you are willing, could you provide 1) how long Roselle has been using Ring 2) any positive feedback from citizens and 3) any successful investigations resulting from Ring.

Any assistance is appreciated.



Steve Renje | Patrol Sergeant | Police



| 100 W. Woodstock St. | Crystal Lake, IL 60014

Website: www.crystallake.org | Phone: 815-356-3634

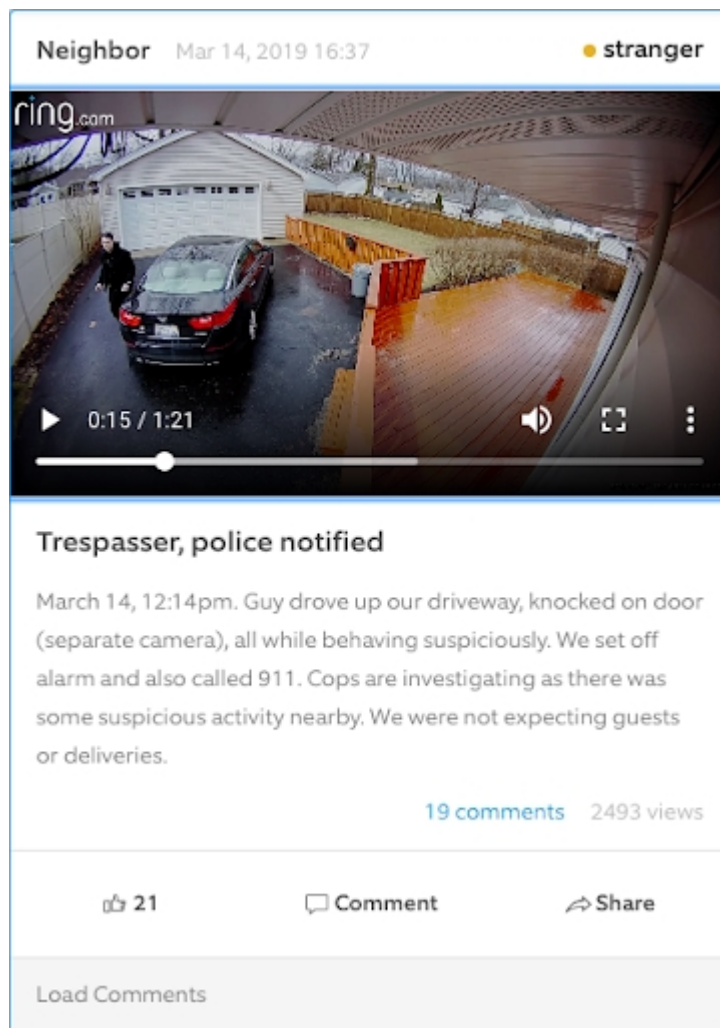
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and is strictly prohibited. If you have received this communication in error, please notify the sender by return electronic message or telephone, and destroy the original message without making any copies.

From: ["Ring Neighbors Portal Team" <neighbors-portal@ring.com>](mailto:neighbors-portal@ring.com)
To: tmadden@roselle.il.us
Date: 4/4/2019 2:44:42 PM
Subject: Success on Ring Neighbors Portal



Shortly after receiving **over 50 video submissions** through the **Neighbors Portal**, an arrest was made on a burglary suspect through the collaborative efforts of the **Rolling Meadows Police Department** and neighboring agencies.



Last month, a resident's Ring device captured a person trespassing on his property. The homeowner immediately shared his video on the [Neighbors App](#) and contacted the Rolling Meadows Police Department. The Rolling Meadows Police Department saw it as a great opportunity to request additional recordings through the [Video Request](#) feature on the [Neighbors Portal](#). One video recording in particular stood out which led to an arrest.

[Read the Full Story](#)

*Log in to Portal Required

First time logging in? Reply to this email for assistance.

Introduce us to your neighboring agencies. Send us your referrals by replying to this email or reach out to your Partner Success Manager directly.



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 4/24/2019 1:55:39 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor36 wrote: "@Neighbor20 the only motorcycles it past me up Are you doing 55. 120 miles an hour I doubt that very much."

[VIEW POST](#)



Email intended for tmadden@roselle.il.us.

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 4/24/2019 4:33:17 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor38 wrote: "we have coyotes behind the Springhill Apts. by the little park, During the daytime!!!"

[VIEW POST](#)



Email intended for tmadden@roselle.il.us.

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 4/24/2019 5:23:35 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor40 wrote: "By all means, post the video"

[VIEW POST](#)



Email intended for tmadden@roselle.il.us.

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From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 4/25/2019 6:56:16 AM
Subject: Re: Ring (Question)

That would be great, I am currently seeing a ton of success stories with departments using this platform within just a couple of weeks of gaining access.

The things these departments are currently doing is:

- 1)Interacting with the community members (Commenting on every post that is shared) and Sending Out LE Post 2x a week. Those are either Safety Tips of the week to BOIOs, PSA, Missing Persons, etc
- 2)When a detective needs to Video Request they are pairing that with a LE Post, as they are trying to have neighbors using 3rd party cameras like nest, arlo, CCTV emailing their videos directly to the detectives.
- 3)Communicating with the community to download the Neighbors App from their specific links, the more people that are using the app the more crowdsourcing tips the departments can get when they are looking for information. Also its more products we can send to the department to give back to the community.

Please let me know if you would like to set up another webinar training with others in the department that were not in attendance during our first webinar onboarding. I would be more than happy to help out in any way shape or form!

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, Apr 24, 2019 at 3:28 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Thank your help and suggestions. I think this will be a good thing to get this moving forward.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, April 24, 2019 2:09 PM

To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Ring (Question)

Everything looks good to me and is posted out to the community!

You have some interaction with the community already on that post. It could be good to also interact with them as well by replying to their comments.

Could be: "If you come across this again please report it to the Roselle PD at 555-555-5555"

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Join the new neighborhood watch.

On Wed, Apr 24, 2019 at 1:39 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

I hate to be a pain but can you check to see if I did it correctly. I put it in at 103 S. Prospect which is our PD address.

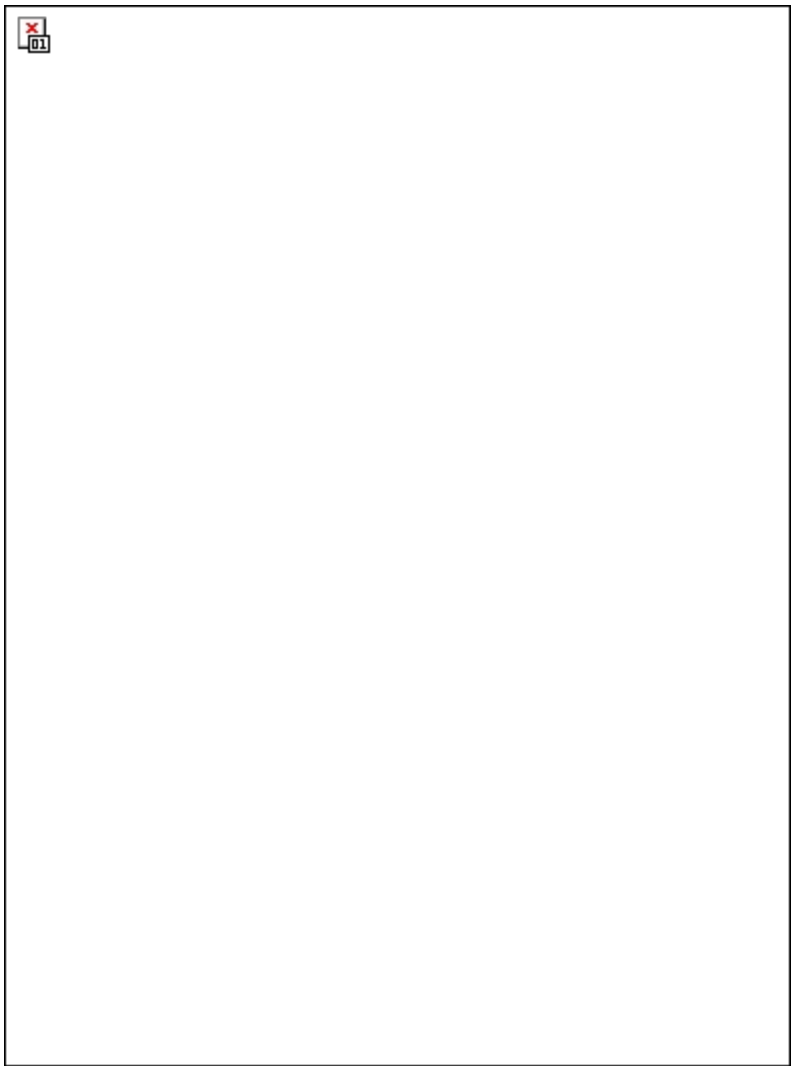
From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, April 24, 2019 12:22 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Ring (Question)

Hey Tamie!

Yes, you would create your Law Enforcement Post by going to "Create New Alert" in the Neighbors Feed. You will need to enter an exact address you are trying to target. Since this could be a weekly post with different tips you can target address all around your community. North this week, south next week, etc.

You can also add in the same picture in the Media Spot which I highly recommend you do! Give me a call if you have any questions while trying to create this!

610.220.5432



Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, Apr 24, 2019 at 12:15 PM Madden, Tamie
<tmadden@roselle.il.us> wrote:

Huh! I never thought of that but I LOVE the idea.

How would I go about doing that? Create new alert? If so do I have to enter a location?

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, April 23, 2019 5:40 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Ring (Question)

Hi Tamie,

Yes, that would be no problem at all!

We can still provide the 5 for the initial partnership and then you have 133 residents download the neighbor's app from your department's specific link which is another 6!

I will start processing that over to your department this week.

In the meantime, to try and gain more residents to share their crime/safety tips through the app it might be good to start posting your Safety Tip of the week on the Portal! The more your departments start engaging on the Portal the more the residents will want to provide you material.

If you can this would be a great first post to send out today or tomorrow. Then just post on the Portal every time you post to your facebook!

Let me know if you have any questions!



Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Tue, Apr 23, 2019 at 3:01 PM Madden, Tamie
<tmadden@roselle.il.us> wrote:

Hi Anthony,

I hope all is well. I wanted to talk to you about the sample Ring products you guys normally send out for LE agencies who join the neighborhood. I know I told you that RPD was not allowed to accept them but the policy has changed and they can now. I was wondering if we would still be eligible to get them? Either way it's not a big deal, I just thought I would ask.

Thanks,

Tamie Madden

From: Anthony Modestine
<anthony.modestine@ring.com>
Sent: Thursday, March 14, 2019 1:51 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Ring (Question)

Thanks Tamie! I will be on the lookout for her email.

Yes! New York would be great, thank you for providing my information. I would be glad to answer any questions or concerns anyone has about this platform.

On Thu, Mar 14, 2019 at 2:41 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hi Anthony,

Things are going well. We are keeping busy as always.

Yes, please give my info to Crystal Lake and I will let them know how this is going for us. Just so you are aware, I spoke with a detective with Elk Grove Village, IL yesterday about this program as they are strongly considering signing up. I also gave her your information for other questions they may have. I believe they did the initial webinar but had some more questions. So you should be hearing from them in the near future.

Take care,

Tamie

From: Anthony Modestine
<anthony.modestine@ring.com>
Sent: Thursday, March 14, 2019 1:33 PM
To: Madden, Tamie
<tmadden@roselle.il.us>

Subject: Ring (Question)

Hi Tamie,

I hope all is well!

We are currently working with Crystal Lake PD, IL and the point of contact over there was interested in reaching out to the other departments in IL that have partnered up with Ring. Would it be okay if I provided this officer your email address to get in contact with you?

Thank you.

--

Anthony Modestine

Neighborhood's Account Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 4/25/2019 8:03:02 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor43 wrote: "@Neighbor26 you had to resist the urge to murder someone? maybe you should seek some professional help..."

[VIEW POST](#)



Email intended for tmadden@roselle.il.us.

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 4/25/2019 8:13:08 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor26 wrote: "@Neighbor43 Clearly you don't know how to read. Highly recommend hooked on phonics"

[VIEW POST](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 4/27/2019 2:17:19 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor50 wrote: "@Neighbor40 haha yes"

[VIEW POST](#)



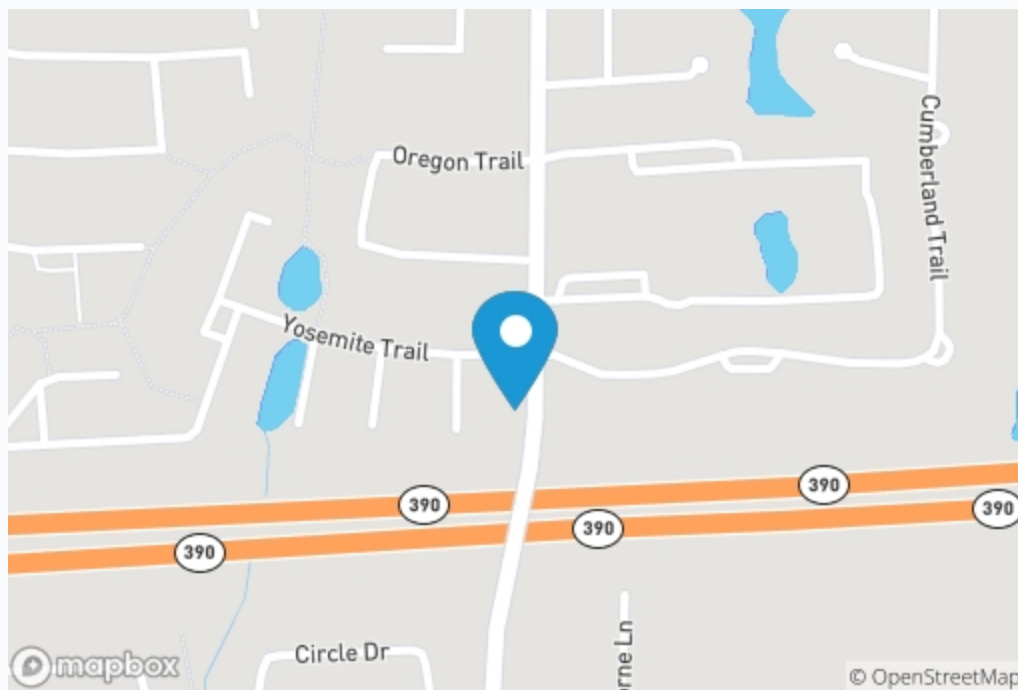
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From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 5/1/2019 11:37:58 PM
Subject: New Neighbor Alert: 2nd Residential Burglary in Roselle



2nd Residential Burglary in Roselle

crime

May 2 2019

On April 29, 2019 at around 12:00 pm, a home was broken into and burglarized at the 500 block of Plum Grove Road in Roselle. The Case No. is LRO1904290102. This is the 2nd residential burglary that has been reported in Roselle so far this year.

[VIEW ALERT](#)



Email intended for tmadden@roselle.il.us.

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ring

From: ["Gates, Robert J." <rgates@roselle.il.us>](mailto:rgates@roselle.il.us)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 5/2/2019 10:19:42 AM

Subject: Re: Neighbors Portal: Neighbors Post

I will come see you as soon as we get back to the pd. We didn't issue an alert that I know of. I'll ask Hartman as soon as he gets back in the car

Detective Sergeant R. Gates #304
Roselle Police Department
103 S. Prospect Street
Roselle, IL 60172
630-671-4027

On May 2, 2019, at 10:12 AM, Madden, Tamie <tmadden@roselle.il.us> wrote:

Rob,

Did you guys issue an alert in Ring on res burg RO19010260? I pulled up the report and it's kind of a weird one. If you do want to send out a request for video please let me know and we can work on that.

Also, what does your schedule look like next week? I will set up the portal webinar for us to go through. I am free Wed and Fri.

Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, May 2, 2019 7:26 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Neighbors Portal: Neighbors Post

Hi Tamie,

I was just alerted this morning that a Neighbor posted about a Residential Burglary in your jurisdiction. Was this someone from the department who posted this alert through their smartphone do you know? It has the characteristic writing of a LEO?

Will or has your team sent out a Video Request in that area? Looks like there is a decent amount of Ring Cameras!

<Screen Shot 2019-05-02 at 8.21.49 AM.png>

[Anthony Modestine](#)

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Gates, Robert J." <rgates@roselle.il.us>](mailto:rgates@roselle.il.us)
["Hartman, Wade" <WHartman@roselle.il.us>](mailto:WHartman@roselle.il.us)
["Stanish, Kyle" <kstanish@roselle.il.us>](mailto:kstanish@roselle.il.us)
Date: 5/2/2019 3:02:12 PM
Subject: Ring LE Portal Webinar
Ring Neighbor LE Portal training

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
Date: 5/2/2019 3:02:17 PM
Subject: RE: Neighbors Portal: Neighbors Post
Hey Anthony,

Let's do it at 2PM eastern which is 1PM central. Let me know what number to call into.

Yes, post first then request video second. Our internet is wonky today and it keeps bumping me out. I will get this posted though.

Thanks,
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, May 2, 2019 1:34 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Neighbors Portal: Neighbors Post

Hi Tamie,

I am currently booked up at that time frame on Wednesday, Can we shoot for 1pm Est or 2 pm Est? Please let your detectives know to reach out to me if they have any questions with the Video Request.

610.220.5432

I would also recommend you connect with the detective sending out the video request so you can also put out a Law Enforcement Post.

The LE Post will:

1) Put context behind the email going out to Ring Users, reassuring them that you do have an ongoing investigation and you need their help. (Ring Users will only see this email IF they captured video between your selected time span)

2)The LE Post will go out to Ring users and Neighbor by Ring users (NBR). NBR users most likely are using third-party camera that could have captured video pertaining to this incident so you are grabbing their attention on this and asking to share their video with you directly via email.

Example Post:



Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Thu, May 2, 2019 at 1:31 PM Madden, Tamie <tmadden@roselle.il.us> wrote:
Hi Anthony,

We are working on putting a request out for video but haven't done so yet.

We have a new Detective Sergeant and Detective. I would like for them to go through the training webinar. Can I schedule this with you? I was hoping for Wednesday 05/08 at 11:00AM (Central Standard). I am going to go through it again for a quick refresher also.

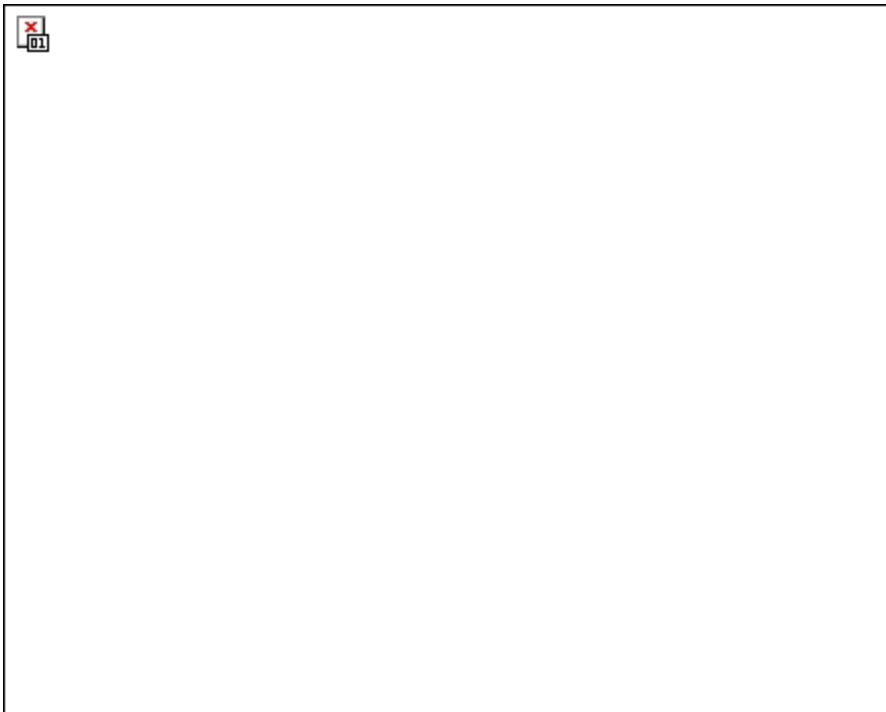
Thanks in advance for your help.
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, May 2, 2019 7:26 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Neighbors Portal: Neighbors Post

Hi Tamie,

I was just alerted this morning that a Neighbor posted about a Residential Burglary in your jurisdiction. Was this someone from the department who posted this alert through their smartphone do you know? It has the characteristic writing of a LEO?

Will or has your team sent out a Video Request in that area? Looks like there is a decent amount of Ring Cameras!



Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

From: ["Gates, Robert J." <rgates@roselle.il.us>](mailto:rgates@roselle.il.us)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 5/2/2019 3:02:33 PM
Subject: Accepted: Ring LE Portal Webinar

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
Date: 5/3/2019 12:28:05 PM
Subject: RE: Neighbors Portal: Neighbors Post
Hey Anthony,

I have been attempting to post an alert and a request for video. For some reason it will not let me. When I hit "alert neighbors", nothing happens. Any idea of what I am doing wrong??? My guess is this is a setting issue but not sure what the issue is.

Thanks,
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, May 2, 2019 1:34 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Neighbors Portal: Neighbors Post

Hi Tamie,

I am currently booked up at that time frame on Wednesday, Can we shoot for 1pm Est or 2 pm Est? Please let your detectives know to reach out to me if they have any questions with the Video Request.

610.220.5432

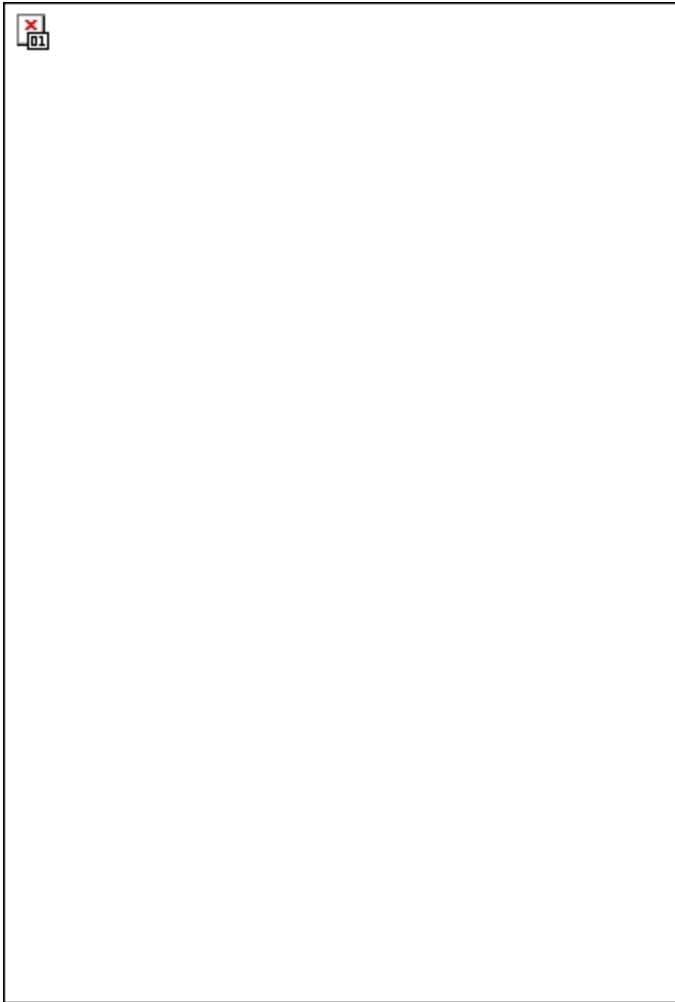
I would also recommend you connect with the detective sending out the video request so you can also put out a Law Enforcement Post.

The LE Post will:

1) Put context behind the email going out to Ring Users, reassuring them that you do have an ongoing investigation and you need their help. (Ring Users will only see this email IF they captured video between your selected time span)

2)The LE Post will go out to Ring users and Neighbor by Ring users (NBR). NBR users most likely are using third-party camera that could have captured video pertaining to this incident so you are grabbing their attention on this and asking to share their video with you directly via email.

Example Post:



Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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On Thu, May 2, 2019 at 1:31 PM Madden, Tamie <tmadden@roselle.il.us> wrote:
Hi Anthony,

We are working on putting a request out for video but haven't done so yet.

We have a new Detective Sergeant and Detective. I would like for them to go through the training webinar. Can I schedule this with you? I was hoping for Wednesday 05/08 at 11:00AM (Central Standard). I am going to go through it again for a quick refresher also.

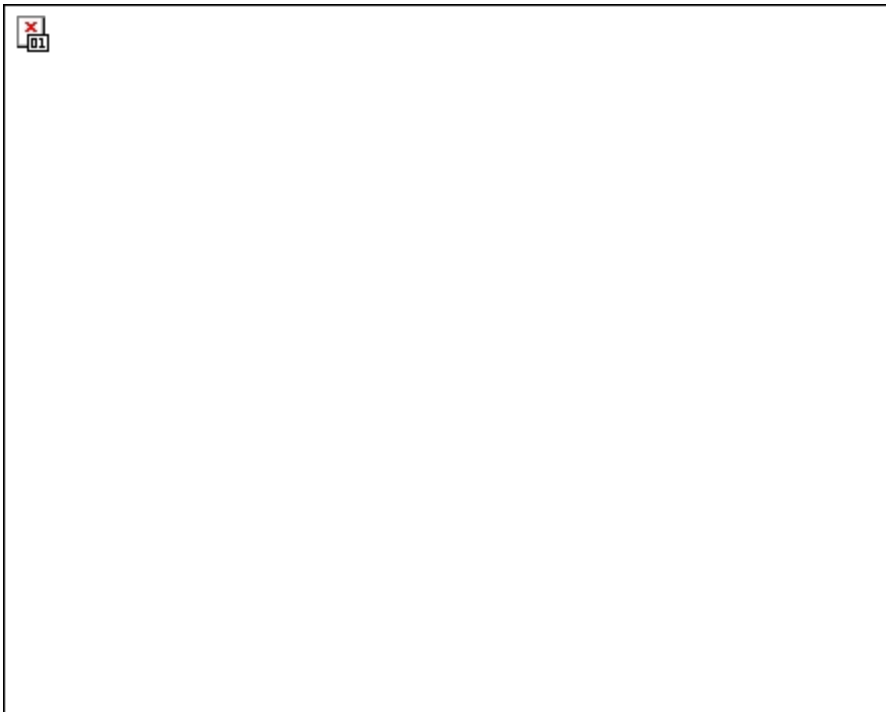
Thanks in advance for your help.
Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, May 2, 2019 7:26 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Neighbors Portal: Neighbors Post

Hi Tamie,

I was just alerted this morning that a Neighbor posted about a Residential Burglary in your jurisdiction. Was this someone from the department who posted this alert through their smartphone do you know? It has the characteristic writing of a LEO?

Will or has your team sent out a Video Request in that area? Looks like there is a decent amount of Ring Cameras!



Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)

To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)

Date: 5/6/2019 3:53:50 PM

Subject: Re: Away from my computer RE: Neighbors Portal: Neighbors Post

Gotcha, just so you are aware but the exact address will never be shown to the public. We need a reference point to send the alert out too. On the civilian side, the neighbors only see a map with a blue circle on it showing them a general area of where the incident occurred.

Great, when we speak on Wednesday, we can bring up the topic of hosting a social media raffle!

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Join the new neighborhood watch.

On Mon, May 6, 2019 at 3:42 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hey Anthony,

No I didn't send it out because I needed to talk to the Detectives first to see if they were ok with me listing the exact address. I will though. I am sure the address was the issue.

I received the Ring cameras in the mail today. Thank you so much. This will be great for us to use at our community events.

Talk to you on Wed.

Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, May 6, 2019 1:29 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Away from my computer RE: Neighbors Portal: Neighbors Post

No problem Tamie!

Did your department actually send out this Post as I am currently not seeing it? I want to make sure you hit no other snags while trying to send this out!

Thanks

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Fri, May 3, 2019 at 2:46 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Anthony,

I got your voice mail and that was definitely the issue. Thanks for your help.

Tamie

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Friday, May 3, 2019 12:28 PM

To: Madden, Tamie <tmadden@roselle.il.us>

Subject: Away from my computer RE: Neighbors Portal: Neighbors Post

Hello,

Thanks for your email. I am out of the office until 5/6. I will reply to your email after I return.

If you need more immediate assistance, please call me
610.220.5432

Best,
Anthony Modestine

--

Anthony Modestine

Partner Success Associate
Anthony@ring.com

From: anthony.modestine@ring.com
To: tmadden@roselle.il.us
Date: 5/8/2019 7:40:27 AM
Subject: Invitation: Roselle PD<>Neighbors Portal @ Wed May 8, 2019 2pm - 3pm (EDT)
(tmadden@roselle.il.us)

You have been invited to the following event.

[more details »](#)

Roselle PD<>Neighbors Portal

When Wed May 8, 2019 2pm - 3pm Eastern Time - New York

Joining info meet.google.com/ryp-xzrg-ojh

Or dial: +1 720-729-0521 PIN: 991937722#

Calendar tmadden@roselle.il.us

Who

- anthony.modestine@ring.com - organizer
- tmadden@roselle.il.us

Hi Roselle PD Team

During this webinar training, we will be going over some of the basic features and best practices of the Neighbors Portal.

Neighbors Feed - Community Engagement Side

Video Requesting - Requesting relevant video from Ring Users via email.

Manage Videos - The Filing Cabinet for Portal - How you manage the Ring videos that are voluntarily shared through Video Requesting email.

Please make sure you are fully logged into the Portal before this training starts. If you are currently having issues, please email me at Anthony@ring.com or call me 610.220.5432

Text "rosellepd" to 555888 to download the free Neighbors App. I will show you all how this can benefit the department!

Thank you all!

Join Zoom Meeting

<https://ring.zoom.us/j/7551771918>

Please dial by your location and enter the Meeting ID to join the call for Audio if your computer does not have a microphone.

+1 646 876 9923 US (New York)

+1 669 900 6833 US (San Jose)

+1 855 880 1246 US Toll-free

+1 877 853 5257 US Toll-free

Meeting ID: 755 177 1918

Find your local number: <https://zoom.us/u/acyJwLV2yp>

Going (tmadden@roselle.il.us)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tmadden@roselle.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).

From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/8/2019 5:08:53 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor15 wrote: "for security purposes... I would do this personally & not post online !!"

[VIEW POST](#)



Email intended for tmadden@roselle.il.us.

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/9/2019 2:32:03 AM
Subject: New Comment Added to a Post You're Following: "Burglary to Motor Vehicle on Hattendorf Ave"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[Burglary to Motor Vehicle on Hattendorf Ave](#)

Neighbor Comment

Neighbor2 wrote: "@Community Resource Coordinator Madden - Roselle PD Thank you for responding Roselle "

[VIEW POST](#)



Email intended for tmadden@roselle.il.us.

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From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 5/9/2019 1:39:52 PM
Subject: Re: Ring<>Roselle Follow Up
Thanks, Tamie.

Also, I don't believe I have sent this to you yet but here is a way to raffle off a couple of the doorbells through your Facebook. This will help generate more people to like your Facebook page, Download the Neighbors app from the department's specific line, and also share the post to hit a bigger network of people. Let me know if you would be interested in hosting this!

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, May 8, 2019 at 4:48 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Thanks for going over things again for us. Sgt. Gates is very aggressive and I think he will be encouraging the use of this. That will help me out a lot.

We received 11 Ring doorbells in the mail the other day.

I will need to talk to Chief about the commenters. For now, I will do my best to respond to the comments.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, May 8, 2019 3:21 PM
To: Stanish, Kyle <kstanish@roselle.il.us>; Hartman, Wade <WHartman@roselle.il.us>; Gates, Robert J. <rgates@roselle.il.us>; Madden, Tamie <tmadden@roselle.il.us>
Subject: Ring<>Roselle Follow Up

Hi Tamie, Det Stanish, Det Hartman and Sgt Gates,

Thanks again for allowing me the time to present the Portal training with all of you.

Here are the key takeaways from today's meeting.

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.

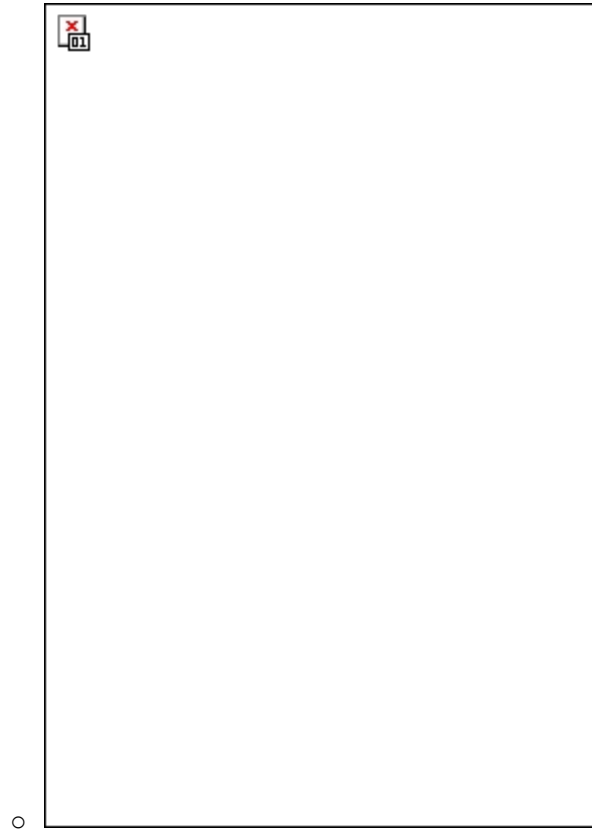
- A) Comment on every Neighbor Post. - Neighbors will see your title, last name, and Department Name when you comment.
- **Example (Ring Team Modestine - Roselle PD)**



Tamie: Let me know once you speak with the Chief and Deputy Chief who will be our 3 main commenters for the Portal. These officers will be a major asset to make this platform a huge success.

- B) Law Enforcement Post - Neighbors will see the Name of the Department
- **Example (Roselle PD)**
- Here are some examples that should be posted.

- Ex. BOLOS, PSAs, 9 pm Routine, Success Stories, Missing Person, Community Watch Events, Coffee w/ Cop, Scams Watch, Weather Watch, Road Closures, Fires and many more.
- If looking for information please make sure to put in a contact number or email that neighbors can reach out.



3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

*For Ring's law enforcement guidelines, please click [here](#).

4. **Engage your community to download the Free Neighbors App.** Every 20 civilians that download the Neighbors App by using either two links below, Ring will donate 1 Ring Video Doorbell to the Roselle PD to give away to the community! The more people that download the app, the more crowdsourcing tips your department can get when looking for information.

Text "rosellepd" to 555888

download.ring.com/roselle

5. **Community Partner Programs.** Ring Offers a variety of programs to meet the specific needs of local governments, HOAs, Community Groups, and events. Click on the link below to learn more. Feel free to pass this link along to HOAs or Community groups that are looking for week-long discounts to purchase Ring Devices!

<https://communityprograms.ring.com/>

If you have any questions or need support at all, feel free to contact me at any time at Anthony@ring.com or 610.220.5432. It was a pleasure e-meeting all of you and I hope to connect again soon!

Best,
Anthony Modestine

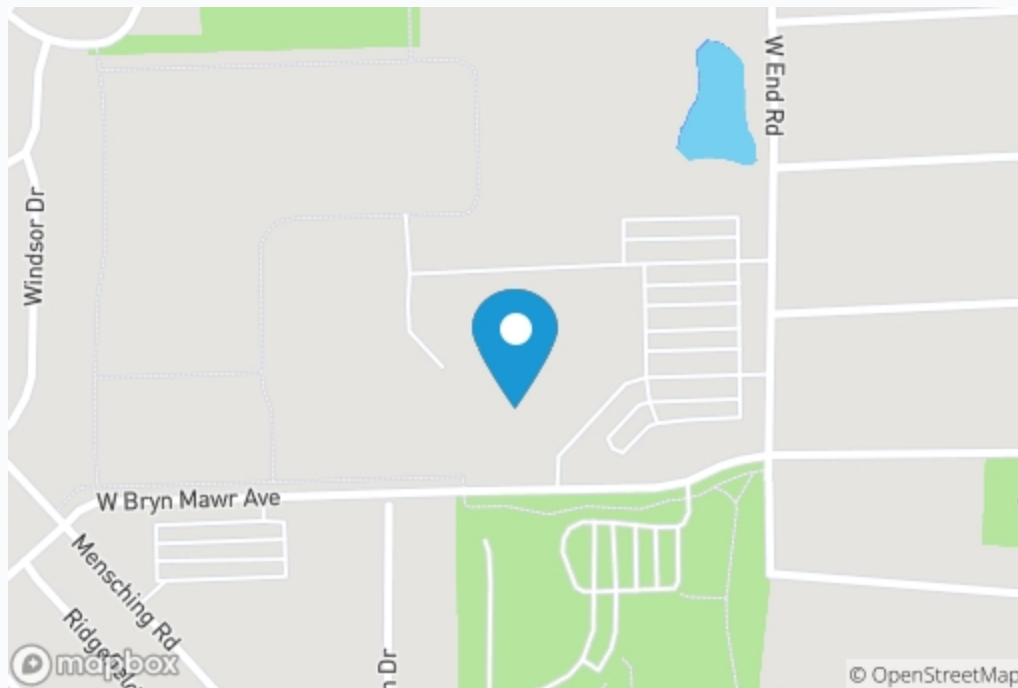
Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com

From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 5/12/2019 7:01:27 AM
Subject: New Crime Alert: 4th Criminal Sexual Assault in Roselle



4th Criminal Sexual Assault in Roselle

crime

May 12 2019

On April 29, 2019 at around 11:00 am, a criminal sexual assault was reported to have occurred at the 500 block of W Bryn Mawr Avenue in Roselle. The Case No. is LRO190429010259. No other information or details has been provided at this time. This now the 4th criminal sexual

assault that has occurred in Roselle this year. Residents please report any suspicious behavior to the police.

[VIEW ALERT](#)



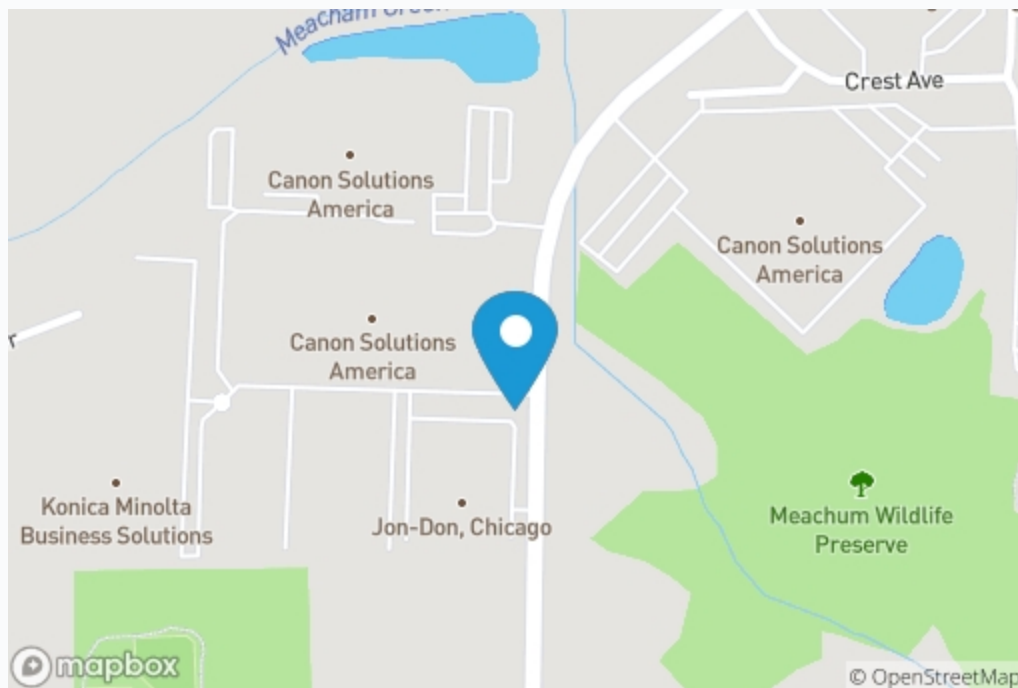
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ring

From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 5/12/2019 7:06:37 AM
Subject: New Crime Alert: 5th Criminal Sexual Assault in Roselle



5th Criminal Sexual Assault in Roselle

crime

May 12 2019

On May 9, 2019 at around 10:00 am, a criminal sexual assault was reported to have occurred at the 600 Block S Medinah Road in Roselle. The Case No. is LRO190509011305. No other information or details has been provided at this time. This now the 5th criminal sexual assault that

has occurred in Roselle this year. Just recently on April 29th another criminal sexual assault occurred. Residents please report any suspicious behavior to the police.

[VIEW ALERT](#)



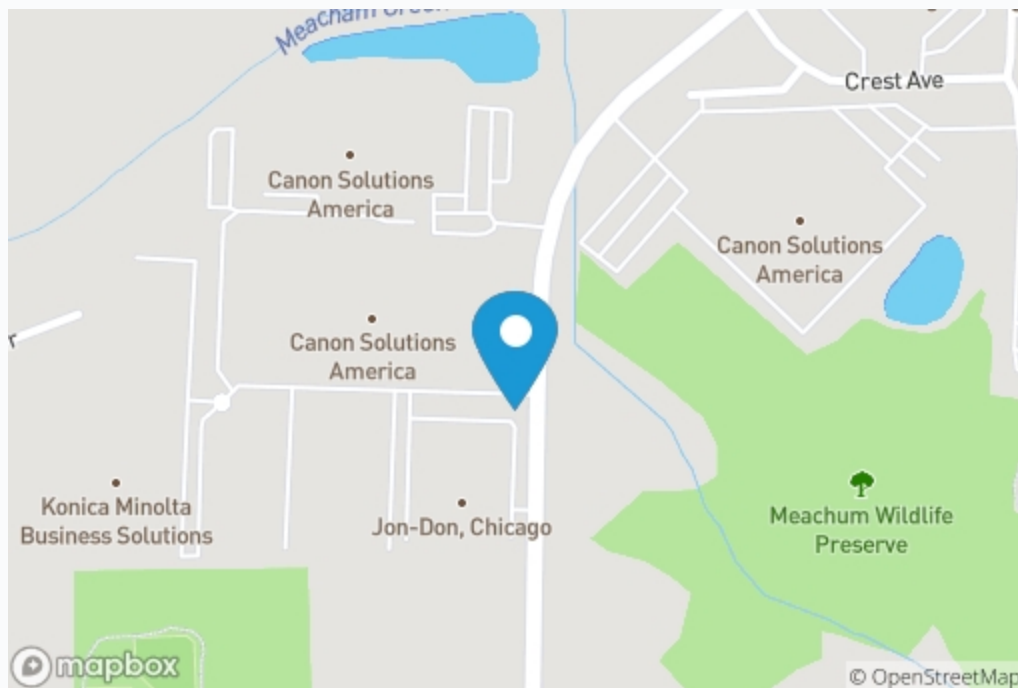
Email intended for tmadden@roselle.il.us.

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ring

From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 5/12/2019 7:12:30 AM
Subject: New Crime Alert: 6th Criminal Sexual Assault in Roselle



6th Criminal Sexual Assault in Roselle

crime

May 12 2019

On May 9, 2019 at around 12:00 pm, a criminal sexual assault was reported to have occurred at the 600 Block S Medinah Road in Roselle. The Case No. is LRO190509011316. No other information or details has been provided at this time. This now the 6th criminal sexual assault that

has occurred in Roselle this year. Earlier on May 9th at 10:00 am that same day another criminal sexual assault was reported to have occurred in the exact same location. Residents please report any suspicious behavior to the police.

[VIEW ALERT](#)



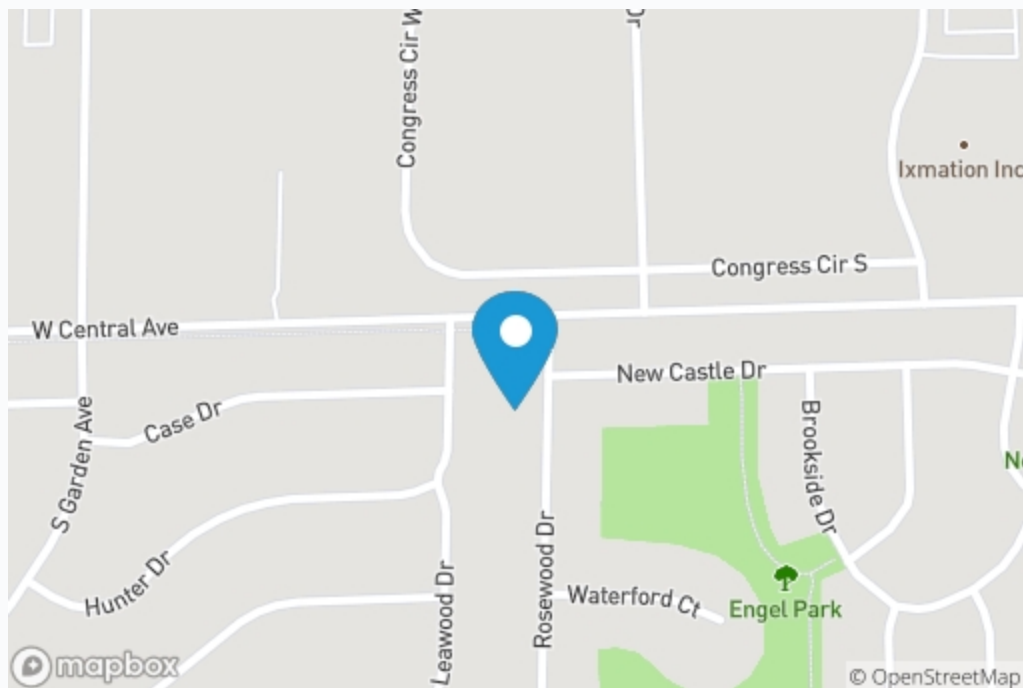
Email intended for tmadden@roselle.il.us.

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ring

From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 5/12/2019 7:23:34 AM
Subject: New Crime Alert: A Kidnaping in Roselle



A Kidnaping in Roselle

crime

May 12 2019

On May 10, 2019 at around 9:00 pm, a kidnapping was reported to have occurred near the intersection of West Central Avenue and Rosewood Drive in Roselle. The Case No. is LRO190510011436. No other information or details has been provided at this time. In the last two weeks

or so there have been major crimes that have been reported to have occurred in Roselle – 3 criminal sexual assaults in Roselle along with this kidnapping this week. Residents please report any suspicious behavior to the police and exercise precaution. It is not clear what precisely is occurring since no further details has been provided at this time.

[VIEW ALERT](#)



Email intended for tmadden@roselle.il.us.

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ring

From: ["Barreto, Robert" <RBarreto@roselle.il.us>](mailto:RBarreto@roselle.il.us)

To: [Sergeants <Sergeants@roselle.il.us>](mailto:Sergeants@roselle.il.us)

Date: 5/12/2019 1:46:27 PM

Subject: Fwd: New Crime Alert: 5th Criminal Sexual Assault in Roselle

We have to start closing these out differently. This should have been an assist other agency. It looks like we have a serial rapist in our town and none of these are ours!

Sent from my iPhone

Begin forwarded message:

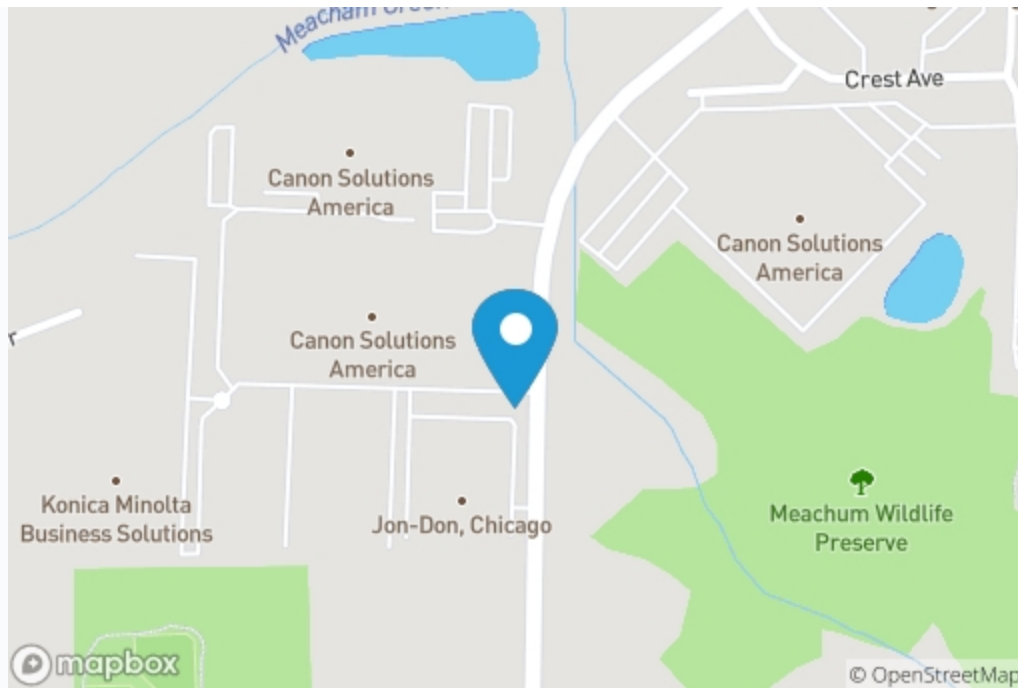
From: "Ring Team" <no-reply@ring.com>

Date: May 12, 2019 at 7:06:37 AM CDT

To: <rbarreto@roselle.il.us>

Subject: New Crime Alert: 5th Criminal Sexual Assault in Roselle





5th Criminal Sexual Assault in Roselle

crime

May 12 2019

On May 9, 2019 at around 10:00 am, a criminal sexual assault was reported to have occurred at the 600 Block S Medinah Road in Roselle. The Case No. is LRO190509011305. No other information or details has been provided at this time. This now the 5th criminal sexual assault that has occurred in Roselle this year. Just recently on April 29th another criminal sexual assault occurred. Residents please report any suspicious behavior to the police.

[VIEW ALERT](#)



Email intended for rbarreto@roselle.il.us.

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From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Legg, Robert" <RLegg@roselle.il.us>](mailto:RLegg@roselle.il.us)
Date: 5/13/2019 9:37:31 AM
Subject: RE: Ring Neighbor Law Enforcement Portal
Oh ok. Got it!

From: Legg, Robert <RLegg@roselle.il.us>
Sent: Monday, May 13, 2019 9:36 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: RE: Ring Neighbor Law Enforcement Portal

Tamie,

I was speaking with Records about all of the Ring neighborhood messages this last weekend and they advised they didn't know anything about the program so I forwarded your explanation to them so they would be able to forward appropriately if called.

Thanks,

Bob

From: Madden, Tamie <tmadden@roselle.il.us>
Sent: Monday, May 13, 2019 9:34 AM
To: Legg, Robert <RLegg@roselle.il.us>
Subject: RE: Ring Neighbor Law Enforcement Portal

Hey Bob,

I didn't see any content in your email on Ring. Am I missing something???
Let me know if you need something.

Thanks,
Tamie

From: Legg, Robert <RLegg@roselle.il.us>
Sent: Monday, May 13, 2019 9:31 AM
To: Records <Records@roselle.il.us>
Subject: FW: Ring Neighbor Law Enforcement Portal

From: Madden, Tamie <tmadden@roselle.il.us>
Sent: Wednesday, February 27, 2019 10:06 AM
To: Kooistra, Shawn <SKooistra@roselle.il.us>; Barreto, Robert <RBarreto@roselle.il.us>; Bata (Berk), Rachel <RBata@roselle.il.us>; Fortuna, Joel <JFortuna@roselle.il.us>; Gates, Robert J. <rgates@roselle.il.us>; Hartman, Wade <WHartman@roselle.il.us>; Nudera, James <jnudera@roselle.il.us>; Legg, Robert <RLegg@roselle.il.us>
Cc: Herron, Steve <sherron@roselle.il.us>; Tarchala, Roman <rtarchala@roselle.il.us>
Subject: Ring Neighbor Law Enforcement Portal

Hi,

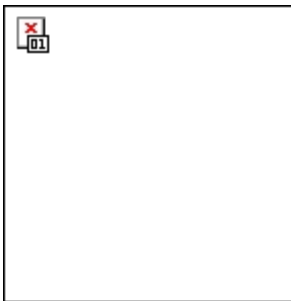
We have signed up to join Neighbors by Ring. This is an electronic neighborhood watch type program and will allow us to communicate and share information with the community quickly and efficiently. You will have the ability to see what types of posts residents are talking about on this app which are strictly related to safety, suspicious and criminal activities. You will be able to send out community alerts, requests for witnesses or video through this system. It will be extremely helpful in looking for video camera systems as there are over 600 ring cameras in Roselle. There are more than 200 users signed up for this app and they are monitoring what is happening in our area. The system provides the users anonymity and you will not be able to see exact addresses of camera systems unless they share it. I have attached a short video that gives you an idea of what the system can do. <https://blog.ring.com/2018/05/08/introducing-the-neighbors-app-the-new-neighborhood-watch/>

Any officer can sign up for this on their phone to see what posts are going up in their zone. Sergeants and Detectives have been signed up to be users and have the ability to send out alerts or request video from users. I hope to have this up and running by tomorrow morning. You should be receiving an email from Ring in the near future with some more details. If you do not receive an email from Ring in the next day or so let me know so I can check on it. When you receive the invitation from Ring you must sign in and create your password so you can access the program. I have attached a few documents for you to review so you know what this program is about. Please share this information with your officers because we will be posting this on our social media sites tomorrow to get the ball rolling.

If you have any questions or would like some more details Sgt. Kooistra, Det. Hartman, Det. Nudera, and I have been trained on the system. Please feel free to reach out to us.

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax



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you.

From: ["Herron, Steve" <sherron@roselle.il.us>](mailto:sherron@roselle.il.us)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 5/13/2019 10:38:02 AM

Subject: Re: Facebook, RING

I think being transparent is more important than one "mistake". Yes the real issue
Is Crime Reports...

Steve Herron iPhone

> On May 13, 2019, at 10:36, Madden, Tamie <tmadden@roselle.il.us> wrote:

>

> Hey,

>

> I just talked to Missy about this because I created a post for our sites but wanted to make sure I
am on the right track. I will send you what I have when it's done. Missy suggested a couple things.
Definitely put a message out on all social media outlets about the mistake and the jurisdiction issue.
She suggested that we stop having our information roll over into Crime Reports until we can correct
the issues. That is probably a conversation we need to have in person. I will ask Bob where we are
at with his contact with Crime Reports and let you know.

>

> Thanks,

> Tamie

> -----Original Message-----

> From: Herron, Steve <sherron@roselle.il.us>

> Sent: Monday, May 13, 2019 10:23 AM

> To: Madden, Tamie <tmadden@roselle.il.us>

> Cc: Kooistra, Shawn <SKooistra@roselle.il.us>

> Subject: Re: Facebook, RING

>

> Tamie, can you check with Bob Legg and see what he's doing with Crime Reports? He told
Shawn he's trying to get a hold of them.

>

> OR do we just put out a general release about this on all of our social media accounts?

>

> Steve Herron iPhone

>

>> On May 13, 2019, at 09:12, Madden, Tamie <tmadden@roselle.il.us> wrote:

>>

>> Ring called me first thing this morning as they were very concerned about the inaccurate
information being posted. All of the posts on Ring are coming from individual(s) within our
community. Ring does not post the Crime Reports information like an alert. So all of those postings
are actually being typed in by someone. Ring is going to do some research to see if it is one specific
individual who is doing this. They have suggested that I respond to every post to clarify what has
happened. I am working on that right now.

>> We really need to fix the main issues which are Crime Reports & coding.

>>

>>

>> -----Original Message-----

>> From: Herron, Steve <sherron@roselle.il.us>

>> Sent: Monday, May 13, 2019 9:01 AM

>> To: Madden, Tamie <tmadden@roselle.il.us>

>> Subject: Facebook, RING

>>

>> We have been getting emails and notices on the sexual assists and one on a miscoded traffic stop (coded as a kidnapping). May want to keep an eye on that and if needed we may need to post or respond to inquires ?

>>

>> Steve Herron iPhone

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
Date: 5/13/2019 10:50:27 AM
Subject: RE: Facebook, RING
Yes, will do. It will take up to 24 hours to change on Crime Reports.

-----Original Message-----

From: Kooistra, Shawn <SKooistra@roselle.il.us>
Sent: Monday, May 13, 2019 10:45 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Cc: Herron, Steve <sherron@roselle.il.us>
Subject: Re: Facebook, RING

Please make those assist other agency on the crime reports. Also, can they change the kidnapping to a traffic stop?

Sent from my iPhone

> On May 13, 2019, at 10:43 AM, Madden, Tamie <tmadden@roselle.il.us> wrote:
>
> Hey Chief,
>
> I just talked to Bob. Do you want the sex assaults to be classified as assist other agencies or do you want the criminal sexual assault offense to be stricken from Crime Reports?
>
> Thanks,
> Tamie

> -----Original Message-----

> From: Herron, Steve <sherron@roselle.il.us>
> Sent: Monday, May 13, 2019 10:23 AM
> To: Madden, Tamie <tmadden@roselle.il.us>
> Cc: Kooistra, Shawn <SKooistra@roselle.il.us>
> Subject: Re: Facebook, RING

>
> Tamie, can you check with Bob Legg and see what he's doing with Crime Reports? He told Shawn he's trying to get a hold of them.

>
> OR do we just put out a general release about this on all of our social media accounts?

>
> Steve Herron iPhone

>

>> On May 13, 2019, at 09:12, Madden, Tamie <tmadden@roselle.il.us> wrote:

>>

>> Ring called me first thing this morning as they were very concerned about the inaccurate information being posted. All of the posts on Ring are coming from individual(s) within our community. Ring does not post the Crime Reports information like an alert. So all of those postings are actually being typed in by someone. Ring is going to do some research to see if it is one specific individual who is doing this. They have suggested that I respond to every post to clarify what has

happened. I am working on that right now.

>> We really need to fix the main issues which are Crime Reports & coding.

>>

>>

>> ----Original Message-----

>> From: Herron, Steve <sherron@roselle.il.us>

>> Sent: Monday, May 13, 2019 9:01 AM

>> To: Madden, Tamie <tmadden@roselle.il.us>

>> Subject: Facebook, RING

>>

>> We have been getting emails and notices on the sexual assists and one on a miscoded traffic stop (coded as a kidnapping). May want to keep an eye on that and if needed we may need to post or respond to inquires ?

>>

>> Steve Herron iPhone

From: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
To: ["Kooistra, Shawn" <SKooistra@roselle.il.us>](mailto:SKooistra@roselle.il.us)
["Herron, Steve" <sherron@roselle.il.us>](mailto:sherron@roselle.il.us)
Date: 5/13/2019 12:34:02 PM
Subject: RE: Thoughts

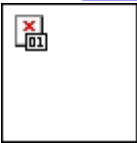
Nice catch!

10-43 - The Mayor got an email with the RING info. sent to him.

From: Kooistra, Shawn <SKooistra@roselle.il.us>
Sent: Monday, May 13, 2019 12:17 PM
To: Herron, Steve <sherron@roselle.il.us>; Madden, Tamie <tmadden@roselle.il.us>
Subject: RE: Thoughts

Blue does look good. Check spelling of third paragraph, first sentence – “septate”

Shawn Kooistra #185
Deputy Chief of Police
Roselle Police Department
Desk: 630-671-4085
Fax: 630-980-3279
Email: skooistra@roselle.il.us



From: Herron, Steve <sherron@roselle.il.us>
Sent: Monday, May 13, 2019 11:59 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Cc: Kooistra, Shawn <SKooistra@roselle.il.us>
Subject: Re: Thoughts

I like the version in blue

Steve Herron iPhone

On May 13, 2019, at 11:54, Madden, Tamie <tmadden@roselle.il.us> wrote:

Please take a look at the attachment and let me know what you think. I did the one in blue at the bottom and Missy did the top in black. If you are ok with either of these I will post on everything except twitter. I can wait until you get in later to post it.

Thanks,
Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct

(630) 980-3279 Fax

<image001.jpg>

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<SocialMediaEdited.docx>

From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/13/2019 3:08:12 PM
Subject: New Comment Added to a Post You're Following: "A Kidnaping in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[A Kidnaping in Roselle](#)

Neighbor Comment

Neighbor15 wrote: "This has been reported as false by the Roselle PD.
Knock it off with your fake news"

[VIEW POST](#)



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From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)

To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)

Date: 5/15/2019 7:48:26 AM

Subject: Re: Follow Up from yesterdays call

Ah yes, Social media can be an amazing tool and also a dread at the same time. Let see if we are able to nip that in the but though.

Then again this person seems to be interested in sharing information out to the neighbors... could be a good person to utilize. Just needs to put out the right information and as real-time as possible.

Great, I already have a success story this week with a department in New York using that template. Hopefully, we can have the same outcome with yours! Let me know if you need anything else, always a call away!

610.220.5432

[Anthony Modestine](#)

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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On Tue, May 14, 2019 at 2:25 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Hi Anthony,

Hope your day is going well. I think you are absolutely right! If the individual posting the messages does this again I will ask him to call me so we can discuss this. I have a feeling the individual is still going to keep doing this based on the conversations below my post. Ah the joys of social media....

I can't thank you enough for all of your help. I have forwarded the template onto the Detectives. That will help them out greatly.

Be safe,

Tamie

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, May 14, 2019 7:36 AM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Follow Up from yesterdays call

Hi Tamie,

I came across your comments and your Facebook post, well done with the response. I can also confirm that the same individual posted all of these posts. I think that neighbors who posted will realize its not such a good idea. If this keeps happening I would direct a comment to this individual and ask them to reach out so you can clarify with them even more. It could be helpful having this person post this type of info but it needs to be in a timely manner and also correct information.

Here is the template you can provide your Detectives when they need to pair a Law Enforcement Post w/ a Video Request. This should help them out a bit on how to actually create the post themselves. I am seeing good results with this type of wording right now!

TITLE: INCIDENT TYPE ON STREET NAME

ADDRESS: EXACT ADDRESS WHERE INCIDENT TOOK PLACE (EXACT ADDRESS IS NEVER SHOWN TO PUBLIC)

Roselle Community, This is OFFICER NAME with the Roselle Police Department. We are currently investigating a INCIDENT TYPE in which Ring is emailing Ring users on the Roselle PDs behalf to gather any videos that can help with our investigation. This request is for any video that captured video on ENTER THE DATE AND START/END TIME FRAME OF THE VIDEO REQUEST. Any members of the community who may have other camera systems and captured video that could help investigators are asked to please share those videos/images with the Roselle Police Department as this is a time sensitive matter. You can do this by emailing them to EMAIL ADDRESS Thank you all for your assistance in helping us Reduce Crime In Our Community. Roselle PD #555-555-5555 Report#

MEDIA: PLEASE PROVIDE VIDEO/IMAGE (IF NOTHING IS PROVIDED THE DEPARTMENT LOGO WILL BE INSERTED).

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/15/2019 8:39:29 PM
Subject: New Comment Added to a Post You're Following: "A Kidnaping in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[A Kidnaping in Roselle](#)

Neighbor Comment

Neighbor33 wrote: "Oh no"

[VIEW POST](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/15/2019 11:21:48 PM
Subject: New Comment Added to a Post You're Following: "A Kidnaping in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[A Kidnaping in Roselle](#)

Neighbor Comment

Neighbor32 wrote: "@Neighbor11 fox news is fake news. Facets matter"

[VIEW POST](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/16/2019 5:52:51 AM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor33 wrote: "I honestly think this is the first time a person has replied to these"

[VIEW POST](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/16/2019 7:52:57 AM
Subject: New Comment Added to a Post You're Following: "6th Criminal Sexual Assault in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[6th Criminal Sexual Assault in Roselle](#)

Neighbor Comment

Neighbor13 wrote: "@Community Resource Coordinator Madden - Roselle PD , is the criminal sexual assault reported on April 29th near Lake Park High School accurate and occurred in Roselle?"

[VIEW POST](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/16/2019 7:53:30 AM
Subject: New Comment Added to a Post You're Following: "5th Criminal Sexual Assault in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[5th Criminal Sexual Assault in Roselle](#)

Neighbor Comment

Neighbor26 wrote: "@Community Resource Coordinator Madden - Roselle PD , is the criminal sexual assault reported on April 29th near Lake Park High School accurate and occurred in Roselle?"

[VIEW POST](#)



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From: "Madden, Tamie" <tmadden@roselle.il.us>
To: [REDACTED]
Date: 5/20/2019 2:46:57 PM
Subject: RE: Test
Hi [REDACTED]

The first attachment is the instructions for Neighbors by Ring. We joined this platform in February. This is a digital neighborhood watch that works off of your phone. RPD uses Neighbors as an additional communication tool to keep our community informed. We send out updates on key criminal incidents and request information when we need tips or video footage. You can join this free digital neighborhood watch by texting rosellepd to 555888 from your smart phone.

The next two attachments are an FAQ forms about Nixle. This communications tool is used by Roselle Police, Fire, and the Village. We also help Public Works out at times when they have road closures that they want broadcast. To join this public safety notification system text 60172 to 888777. Make sure you sign up for the emails otherwise you will only get short text messages.

Finally, you can always follow us on Facebook, Twitter, or Instagram. We use these social media outlets to help spread the word when things happen that the community needs to be aware of.

I hope this information helps you. If you have any questions please feel free to give me a call.

Be safe,
Tamie

From: [REDACTED]
Sent: Monday, May 20, 2019 1:37 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Test

Got it

Sent from my iPhone

On May 20, 2019, at 1:35 PM, Madden, Tamie <tmadden@roselle.il.us> wrote:

Test

Tamie Madden
Community Resource Coordinator
Roselle Police Department
103 S. Prospect St.
Roselle, IL 60172

(630) 671-4067 Direct
(630) 980-3279 Fax

<[image001.jpg](#)>

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 5/23/2019 10:46:17 AM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor11 wrote: "As a delivery driver I approve of this message. In addition to the tips listed, make sure your porch/outside lights actually illuminate your house number, rather than casting shadows on it. Thanks!"

[VIEW POST](#)



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From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 5/24/2019 10:10:11 AM
Subject: Re: Friendly Reminder!

Not as of now, this has been brought up to our team once before. Someone else would just need to post this on your behalf or just be posted once you are back from vacation.

Enjoy your time away!

[Anthony Modestine](#)

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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On Thu, May 23, 2019 at 5:12 PM Madden, Tamie <tmadden@roselle.il.us> wrote:

Do I have the ability to preschedule a message to go out? We have some events coming up that I would like to post about but I am going on vacation tomorrow. So I am pre-scheduling messages in hootsuite on our social media sites but I was wondering if I could do that in Ring.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, May 23, 2019 3:23 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Re: Friendly Reminder!

No problem at all, it will take some time to remember since it is a new platform.

Your local delivery driver also loves this message as well! lol

[Anthony Modestine](#)

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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On Thu, May 23, 2019 at 9:37 AM Madden, Tamie <tmadden@roselle.il.us> wrote:

Thanks so much for the reminder. It totally slipped my mind. I just posted it into Ring now.

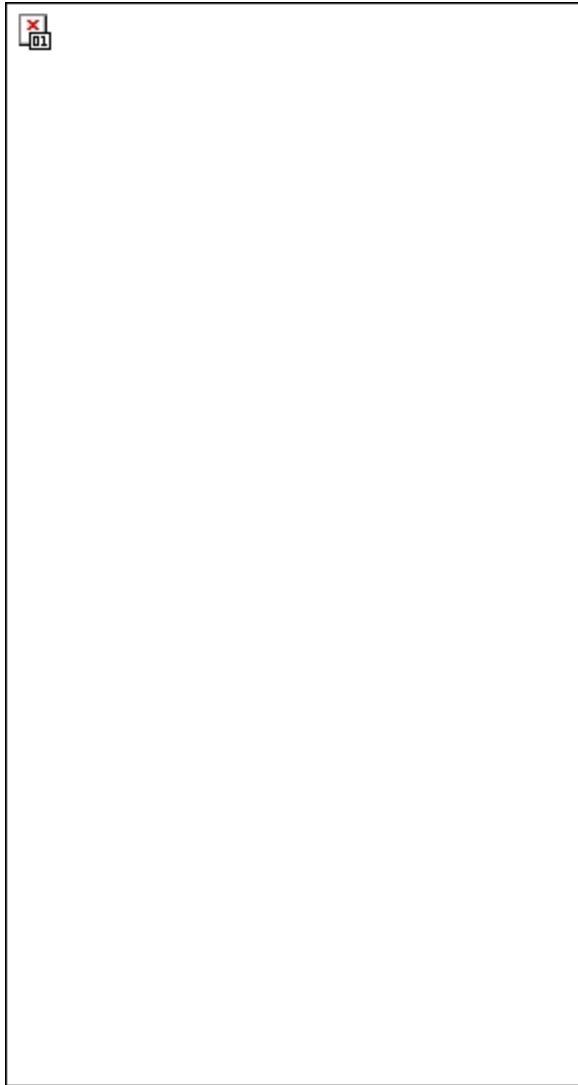
From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, May 22, 2019 3:08 PM
To: Madden, Tamie <tmadden@roselle.il.us>
Subject: Friendly Reminder!

Hey Tamie!

Hope you're having a great weekend so far. Just wanted to provide you a friendly reminder about your Safety post this week! You are getting a ton of feedback from residents on those that you already

posted. Stay consistent with them on the Portal if you can, I know it can be tough switching from platform to platform but it will pay off in the long road once we get more neighbors sharing their content!

Hope you have a great memorial day weekend!



Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 5/29/2019 8:45:36 AM
Subject: New Crime Alert: 7th Criminal Sexual Assault Reported to Roselle PD

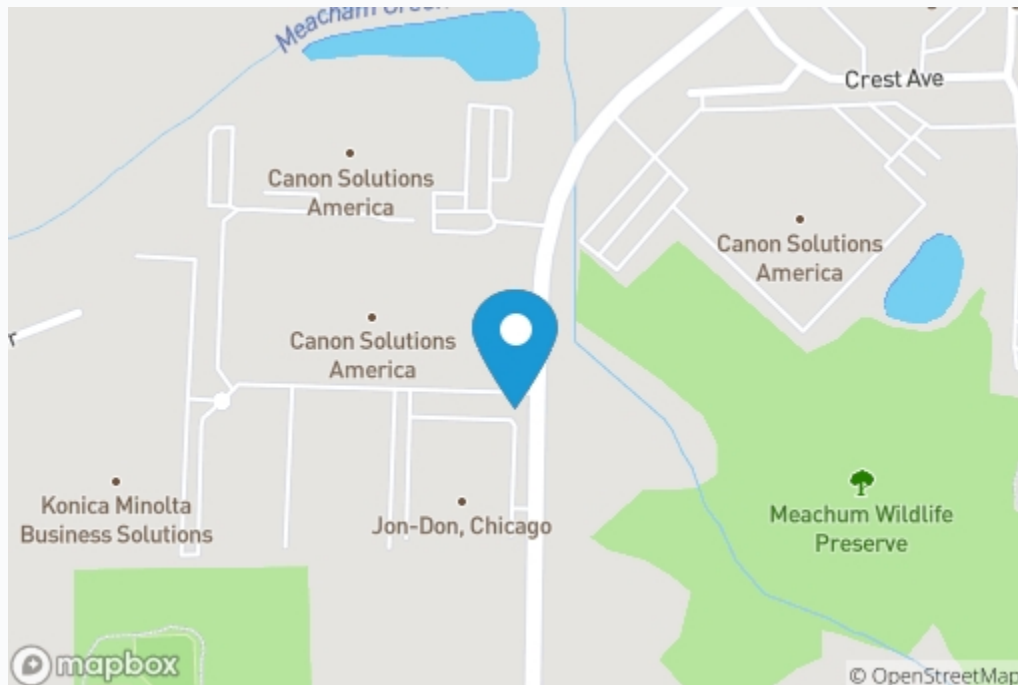


7th Criminal Sexual Assault Reported to Roselle PD

May 29, 2019

According to the crime reports website, on May 28, 2019 at around 12:00 pm, a criminal sexual assault was reported to the Roselle Police Department at the 600 Block S MEDINAH Road . The Case No. is LRO190528013170. It is not clear if this criminal sexual assault occurred in Roselle or was reported by a resident of Roselle and occurred elsewhere like some of the previous sexual assault cases. This is the 7th criminal sexual assault that has been reported to the Roselle police department. No further information has been provided due to privacy reasons.

[View Alert](#)





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From: ["Ring Neighbors Portal Team" <neighbors-portal@ring.com>](mailto:neighbors-portal@ring.com)
To: tmadden@roselle.il.us
Date: 6/5/2019 1:42:17 PM
Subject: Re: Donated Ring Devices



Hi,

Hope this finds you well! Reaching out from the Neighbors team at Ring to you and a few other key partner agencies in hopes of better understanding what community programs you might have pending or currently active where the Neighbors app, donated Ring devices or some other related component of our partnership are involved.

We've seen a lot of great community safety programs from our law enforcement partners and support your commitment to connecting with residents using new and innovative means that serve to open up and broaden the conversation. We want to see what this looks like for your agency and others to help paint a broader picture among our partners, provide any additional support needed and ensure we're aligned on Ring user privacy and protection standards as they relate to these different programs.

Specifically, that Ring users and residents are not required to purchase a recording service or otherwise compelled to take action, share footage and information as a condition to receiving a donated device or otherwise participating in programs led by Ring or our community partners.

Your agency's Partner Success Manager (aka primary Ring team contact) will be sure to follow-up with you directly in the next day or so to discuss further. In the meantime, feel free to email anthony.modestine@ring.com with any urgent questions, concerns or requests and your PSM will be on-hand to respond and assist.

We look forward to learning more about what programs you're currently running or have planned, as well as any insights and best practices you wish to share from the process. We'll be ready to support and advise on any program updates needed to ensure key parameters are upheld and that partner-driven programs are ultimately as successful as possible.

Lastly, if you're not currently running any programs or public-facing campaigns related to Ring devices or the Neighbors app, nor do you plan to, simply email anthony.modestine@ring.com and let us know. Thank you in advance.

Best,

The Ring Neighbors Portal Team

Please direct your reply to anthony.modestine@ring.com



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From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 6/12/2019 7:52:01 AM
Subject: New Crime Alert: 1st Motor Vehicle Stolen in Roselle

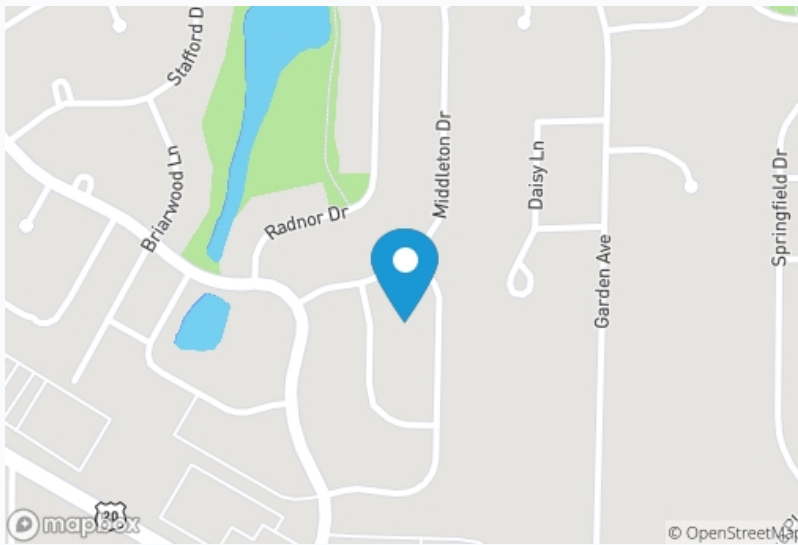


1st Motor Vehicle Stolen in Roselle

June 12, 2019

On June 7, 2019 at around 5:00 am, a motor vehicle was stolen at the 700 block of Woodside Drive in Roselle. The Case No. is LRO190607014140. This is the first reported motor vehicle that has been reported stolen in Roselle this year.

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From: ["Ring Team" <no-reply@ring.com>](mailto:no-reply@ring.com)
To: tmadden@roselle.il.us
Date: 6/12/2019 7:57:07 AM
Subject: New Crime Alert: 2nd Motor Vehicle Stolen in Roselle

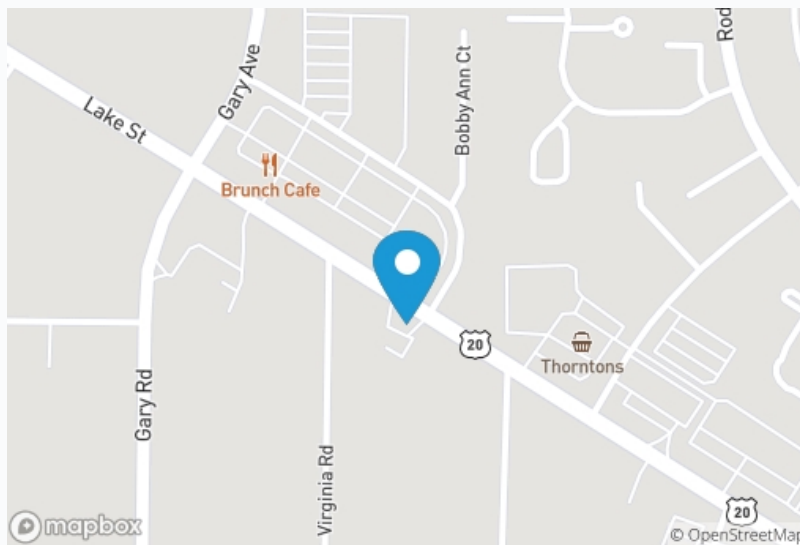


2nd Motor Vehicle Stolen in Roselle

June 12, 2019

On June 9, 2019 at around 12:00 am, a motor vehicle was reported stolen at the 1400 block of W Lake Street in Roselle. The Case No. is LRO190609014304 This is now the 2nd motor vehicle that has been reported stolen in Roselle in less than a week.

[View Alert](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/13/2019 4:44:23 PM
Subject: New Comment Added to a Post You're Following: "2nd Motor Vehicle Stolen in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[2nd Motor Vehicle Stolen in Roselle](#)

Neighbor Comment

Neighbor32 wrote: "Welp two in a day."

[VIEW POST](#)



Email intended for tmadden@roselle.il.us.

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/13/2019 5:47:09 PM
Subject: New Comment Added to a Post You're Following: "2nd Motor Vehicle Stolen in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[2nd Motor Vehicle Stolen in Roselle](#)

Neighbor Comment

Neighbor21 wrote: "@Neighbor32 uhhhh..... no. One was June 7, the other June 9.."

[VIEW POST](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/13/2019 5:48:44 PM
Subject: New Comment Added to a Post You're Following: "2nd Motor Vehicle Stolen in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[2nd Motor Vehicle Stolen in Roselle](#)

Neighbor Comment

Neighbor32 wrote: "Ohh I read the time posted which for me says one day ago, not the dates In the description "

[VIEW POST](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/17/2019 10:41:31 PM
Subject: New Comment Added to a Post You're Following: "2nd Motor Vehicle Stolen in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[2nd Motor Vehicle Stolen in Roselle](#)

Neighbor Comment

Neighbor41 wrote: "thank you. something actually worthwhile!"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/19/2019 11:00:21 AM
Subject: New Comment Added to a Post You're Following: "2nd Motor Vehicle Stolen in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[2nd Motor Vehicle Stolen in Roselle](#)

Neighbor Comment

Neighbor35 wrote: "@Neighbor24 animals as in?"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/19/2019 11:05:09 AM
Subject: New Comment Added to a Post You're Following: "2nd Motor Vehicle Stolen in Roselle"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on a post you're following:

Post Title:

[2nd Motor Vehicle Stolen in Roselle](#)

Neighbor Comment

Neighbor35 wrote: "@Neighbor19 or it could be someone who lives in the area as well smh "

[VIEW POST](#)



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From: ["Anthony Modestine" <anthony.modestine@ring.com>](mailto:anthony.modestine@ring.com)
To: ["Tamie Madden" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 6/20/2019 12:12:29 PM
Subject: Quick Call Please!
Hi Tamie,

I know we have spoken a lot in the past couple of weeks about all sorts of things, do you mind if we hop on a quick call to discuss the Ring Camera Donation Programs in Roselle?

Please let me know if I can steal five minutes of your time to discuss!

Thanks in advance!

[Anthony Modestine](#)

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

From: ["Ring Neighbors Portal Team" <neighbors-portal@ring.com>](mailto:neighbors-portal@ring.com)
To: tmadden@roselle.il.us
Date: 6/25/2019 5:59:33 AM
Subject: Boost Leads with Video Requests



Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by **creating a Post** on the Neighbors Portal after submitting a Video Request.

Soliciting information from all neighbors in the area of interest increases your chances of receiving actionable evidence to help solve more cases with one click.

Best Practices

1. When submitting a Video Request, also **create a Post** to extend your reach
2. In your Post, ask neighbors to **share videos** from any kind of security camera or smart device
3. Provide your **contact information** so neighbors can reach out directly

[Go to Neighbors Portal](#)



Vehicle Burglary-Window Smash

On 2/4/19 between 08:30 AM to 2:30 PM a victim's vehicle was burglarized while parked in the Business Complex. The vehicle was locked, however, the suspect smashed the side window to gain entry. Once inside of the vehicle, the suspect removed the victim's purse. The TRPD is reminding our residents prior to locking and leaving your vehicle unaccompanied to conceal or remove any valuables such as pocketbooks, computers, cell phones, cash/loose change that may be in plain view. Always remember, if it is out of sight it will be out of mind!

👍 0

💬 Reply

Neighbor 12 2 hours agoCheck out this video I captured on my Ring device <https://ring.com/...>

👍 12

💬 Reply

Officer McGinnis - Tampa Police Department 2 hours ago

Thank you for sharing. If you don't mind could you check your e-mail in reference to releasing this video to the Tampa Police Department? it will greatly assist us in potential prosecution.

👍 24

💬 Reply

Neighbor 12 an hour ago

@Officer McGinnis - Tampa Police Department - I have some more videos from the same incident captured by other cameras. Can I email it to you. Thanks

👍 2

💬 Reply

Officer McGinnis - Tampa Police Department 25 minutes ago

I will gladly accept them.

👍 24

💬 Reply



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Santa Monica, CA 90404

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/26/2019 4:53:29 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor14 wrote: "I never have been able to understand why motorists do not heed warnings and go around crossing gates !"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/26/2019 7:55:50 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor26 wrote: "very good reminder. th"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/26/2019 10:16:50 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor28 wrote: "Thanks for posting this. As a commuter it scares me to see people run to cross the tracks when the conductor is blowing the horn. I don't want to witness an terrible accident. "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 12:57:52 AM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor31 wrote: "It's true B4 you know it the train is there so fast "

[VIEW POST](#)



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From: ["Ring Team" <videorequest@ring.com>](mailto:videorequest@ring.com)
To: tmadden@roselle.il.us
Date: 6/27/2019 1:25:57 PM
Subject: Urgent: Roselle Police Department needs your help

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Tamie,

Ring has partnered with **Community Resource Coordinator Tamie Madden** of the **Roselle Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Roselle Police Department is seeking videos recorded between: **June 24th from 2:00 AM to 3:00 AM**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Community Resource Coordinator Madden:

Roselle Police are looking for assistance with a burglary investigation. A burglary occurred in the area of Lake and Springfield. Please check your video security systems for any available video footage that might assist us. You can email whartman@roselle.il.us if you have any information.

If you would like to take direct action against crime in your community, [this is a great opportunity](#). By choosing to share your Ring videos, the Roselle Police Department will receive the videos you elect to share, along with your email address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact Community Resource Coordinator Madden at Roselle Police Department or **reply to this email** to contact the Ring Team.

[Please unsubscribe me from future requests to share footage](#)



Email intended for tmadden@roselle.il.us

[Learn more about video requests.](#)

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:08:59 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor2 wrote: "What business? How much value stuff was taken? "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:21:34 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor3 wrote: "I think that you should concentrate on cases like this then writing as many tickets to the people of our community. You all gave me a ticket once before for a expired licenses plate while on my motorcycle in early spring and you all want the peoples help that's what you get paid to do not us. REMEMBER SERVE AND PROTECT "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:24:45 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor5 wrote: "@Neighbor3 or you could just make sure your license doesn't expire so they don't have to waste time writing you a ticket. "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:26:15 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor22 wrote: "Any coyotes involved??"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:28:46 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor22 wrote: "@Neighbor3 you had an expired plate. You deserved a ticket.... I mean, duh"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:29:05 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor3 wrote: "@Neighbor5 it was expired for two days and I explained to the officer I'd go straight to the currency exchange and fix the problem "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:30:57 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor22 wrote: "@Neighbor3 you said it yourself... "it was expired".
The rest doesn't matter."

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:32:42 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor5 wrote: "@Neighbor3 ok but your plate was expired. You are missing the point. Your plate was expired that is not the cops fault that's your plate was expired. "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 2:53:25 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor4 wrote: "@Neighbor22 lol"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 3:16:29 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor3 wrote: "Yes I admit I was wrong but fixed the plates and showed the judge I had it fixed the same day and he dismissed the case but we still have to pay the officer for his court time at time in a half. With 7 sexual assaults this year alone in Roselle we should be concentrating on harder crimes . Js "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 3:28:03 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor18 wrote: "Funny neighbor22! Lol. Neighbor3..your right. They do serve & protect. But like all of us we have job responsibilities. They get paid to make sure we all follow the laws. Let's keep our personal issues for another forum. "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 3:31:42 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor11 wrote: "What business was it"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 3:38:21 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor12 wrote: "Blaming the police officer because you have an expired license plate. Ohhhhh poor you!!! good job police officer!"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 3:57:28 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor12 wrote: "@Neighbor22 You're obsessed with coyotes. I think you dream about them at night"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 3:57:42 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor3 wrote: "Police need to have a better relationship with the community because why would somebody help them if they write frivolous tickets maybe a warning ticket I beat it anyway. Hey with all the crime going on with gangs, burglaries, etc if they want help solving crime give citizens a break. Won't happen because nowadays it's all about the revenue "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 4:00:30 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor22 wrote: "@Neighbor12 I am, and I do. I think I need an intervention "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 4:02:03 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor12 wrote: "@Neighbor22 Exactly"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 4:07:22 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor14 wrote: "@Neighbor3 the guy that wrote you a ticket was a beat cop. His job is responding to calls and traffic enforcement, which your ticket falls under. They cop posting this is a detective. He did not write you a ticket, because he's working cases line this. "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 4:07:58 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor24 wrote: "@Neighbor3 agreed. Walking into a police station for help, you meet the rudest people imaginable and it's ok for some reason.."

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 4:08:26 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor19 wrote: "So by your account if someone is breaking in to your house or something much worse is being done to you or your family, and a couple neighbors see who it was they should not offer any input to help the police then correct???"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 4:13:59 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor3 wrote: "Not correct neighbor 19 if they break into my house and my family or I was threatened would be a big mistake for the bad guys "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 6:52:01 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor10 wrote: "I'm sorry, it looks like the community has nothing to offer in the way of help. Thank you for your service. "

[VIEW POST](#)



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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 7:01:49 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor31 wrote: "@Neighbor3 couldn't agree more"

[VIEW POST](#)



Email intended for tmadden@roselle.il.us.

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 7:03:38 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor31 wrote: "@Neighbor3 The police have a very bad reputation right now they cannot be trusted in most people's eyes "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/27/2019 7:42:52 PM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor29 wrote: "@Neighbor3 Pick & choose which laws to follow then? Because you were held accountable you choose to not offer help if you can? Says a lot about you, hope you're not MY neighbor!"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/28/2019 2:32:03 AM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor32 wrote: "@Neighbor3 I think you meant "than". Otherwise, I'd have to agree that burglaries should take priority over issuing trivial tickets. "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/28/2019 7:45:31 AM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor7 wrote: "@Neighbor22 no but some random pest control guy showed up"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/28/2019 8:34:43 AM
Subject: New Comment Added to Your Post: "Commercial Burglary on Lake St."



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Commercial Burglary on Lake St.](#)

Neighbor Comment

Neighbor22 wrote: "@Neighbor7 by all means, if you have the video, please post "

[VIEW POST](#)



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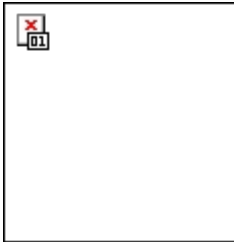
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From: ["Herron, Steve" <sherron@roselle.il.us>](mailto:sherron@roselle.il.us)
To: ["Madden, Tamie" <tmadden@roselle.il.us>](mailto:tmadden@roselle.il.us)
Date: 6/28/2019 9:59:40 AM
Subject: FW: You've been invited to join Ring Neighbors Portal
I'm in! Thanks

Steve Herron
Chief of Police
Roselle Police Department
103 S. Prospect St
Roselle, IL 60172



From: Ring Team <no-reply@ring.com>
Sent: Friday, June 28, 2019 9:53 AM
To: Herron, Steve <sherron@roselle.il.us>
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

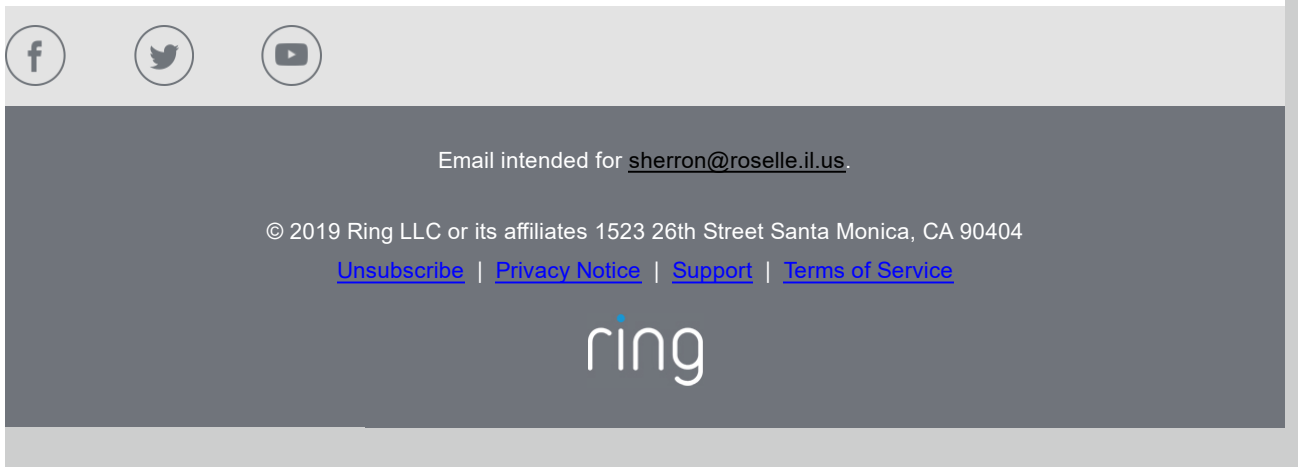
Ring invites you to join the [Roselle Police Department](#) in

the Ring Neighbors Portal.

Neighbors Portal provides the [Roselle Police Department](#) with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/29/2019 12:06:45 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor16 wrote: "Please stop posting none relative posts "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 6/30/2019 6:23:19 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor33 wrote: "Remember people, when the lights are flashing it means you have to rush under as fast as possible. U get bonus driving points if your succeed"

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 7/1/2019 8:49:04 AM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor37 wrote: "@Neighbor33 this is The Tip of the Week, not an incident report. They are trying to save lives. "

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From: "Ring Team" <no-reply@ring.com>
To: tmadden@roselle.il.us
Date: 7/1/2019 9:37:32 PM
Subject: New Comment Added to Your Post: "Roselle Police Tip of the Week"



Hi Community Resource Coordinator Madden,
A Neighbor recently [commented](#) on one of your posts:

Post Title:

[Roselle Police Tip of the Week](#)

Neighbor Comment

Neighbor33 wrote: "Yeah but i got my ring to be updated in my neighborhood not to be a Facebook post with the dumb tips that are common sense....."

[VIEW POST](#)



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